



# **Stellar Repair for Exchange**

**Installation Guide**

**version 9.5**

## 1.1. About Stellar Repair for Exchange

**Stellar Repair for Exchange** provides you a complete solution to repair corrupt Microsoft Exchange database files. The software repairs corrupt EDB files and restores all its data such as e-mails, attachments, contacts, calendars, notes, tasks and journals. **Stellar Repair for Exchange** scans and extracts data from a corrupt EDB file, repair it and then saves it in PST, Public Folder, Live Exchange, Office 365, MSG, EML, RTF, PDF and HTML format.

After repairing the EDB file, the software shows its original data. All folders from the original EDB file are shown along with their data in a three-pane structure.

### Key features of Stellar Repair for Exchange:

- **Output Supported:** Repair and export EDB files to Live Exchange Server, Public Folder and Microsoft Office 365 or save in PST, MSG, EML, RTF, PDF and HTML format.
- **Support for Multiple File Repair:** Scans and repairs up to four EDB files in a single process.
- **Preview Option:** Provides preview of mailboxes and mailbox items such as - Mails, Attachments, Calendar, Contacts, Tasks, Notes, Search, and Journal.
- **Selective Repair Option:** Provides option to select and repair only the mailboxes that you require.
- **Search and Filter data:** Provides option to search for required mails and to filter the scanned results before saving.
- **Support for Archive Mailboxes:** Supports repair of archived mailboxes in EDB files.
- **Option for Saving MS Exchange Generated Folders:** Provides option to include or exclude **MS Exchange generated folders** from your output (For Microsoft Exchange 2010 or above versions).
- **Support for Multiple Mailboxes while Saving:** Supports all saving options for multiple mailboxes.
- **Support for Exporting data to Public Folder:** Supports exporting selective data to **Public folder** of **Live Exchange Server** and **Office 365** account.
- **PUB.EDB files:** Supports repairing of PUB.EDB files.
- Supports Microsoft Office 2019, 2016, 2013, 2010 and 2007.
- Supports Microsoft Exchange Server 2019, 2016, 2013, 2010, 2007, 2003, 2000 and 5.5.

- Compatible with Windows 10, Windows 8.1, Windows 8, Windows 7, Windows Server 2016, Windows Server 2012 and Windows Server 2008.

## 1.2. Stellar Support

Our Technical Support professionals will give solutions for all your queries related to Stellar products.

You can either call us or go online to our support section at <http://stellarinfo.com/support/>

For price details and to place the order, click <https://www.stellarinfo.com/email-repair/edb-recovery/buy-now.php>

Chat Live with an Online technician at <http://www.stellarinfo.com/>

Search in our extensive Knowledgebase at <http://www.stellarinfo.com/support/kb/>

Submit enquiry at <http://www.stellarinfo.com/support/enquiry.php>

E-mail to Stellar Support at [support@stellarinfo.com](mailto:support@stellarinfo.com)

## 2.1. System Requirements

Before installing the software, ensure that your system meets the minimum system requirements:

### Minimum System Requirements:

- **Processor:** Intel Pentium Class
- **Operating System:** Windows 10 / 8.1 / 8 / 7, Windows Server 2016 / 2012 / 2008
- **Memory:** 2 GB minimum (4 GB recommended)
- **Hard Disk:** 250 MB of Free Space
- **MS Outlook:** 2019 / 2016 / 2013 / 2010 / 2007

### Other Prerequisites:

To create the new or existing mailboxes on exchange you have to run the application either on Exchange Server or for local system your machine should be on domain of Exchange Server with Administrative user rights.

### Create Mailbox Requirements:

Exchange Server	Prerequisites
Exchange Server 2000	Microsoft Outlook 2000 or later Exchange Server 2000 Management Tools Windows 2000 Administrative Tools
Exchange Server 2003	Microsoft Outlook 2003 or later Exchange Server 2003 Management Tools Internet Information Server (IIS) Windows Server® 2003 SP1 Administrative Tools Pack
Exchange Server 2007	Any of the following Microsoft Outlook versions: <ul style="list-style-type: none"><li>• Microsoft Outlook 2003</li><li>• Microsoft Outlook 2007</li><li>• Microsoft Outlook 2010</li></ul> Exchange Server 2007 Management Tools IIS Microsoft® .NET Framework 2.0 Microsoft® Management Console (MMC 3.0) Windows PowerShell 1.0

Exchange Server 2010	<p>Any of the following Microsoft Outlook versions:</p> <ul style="list-style-type: none"> <li>• Microsoft Outlook 2003</li> <li>• Microsoft Outlook 2007</li> <li>• Microsoft Outlook 2010</li> </ul> <p>Exchange 2010 Management Tool</p> <p>IIS 6 Management Console</p> <p>.NET Framework 3.5 SP1</p> <p>Windows Management Framework Core (KB968930) including PowerShell 2.0 and WinRM 2.0</p>
Exchange Server 2013	<p>Any of the following Microsoft Outlook versions:</p> <ul style="list-style-type: none"> <li>• Microsoft Outlook 2013</li> <li>• Outlook 2007 Service Pack 3 with the Outlook 2007 November 2012 update (12.0.6665.5000)</li> <li>• Outlook 2010 Service Pack 1 with the Outlook 2010 November 2012 update (14.0.6126.5000)</li> </ul> <p>Exchange Management Tools 2013</p> <p>Microsoft .NET Framework 3.5 SP1 or later</p> <p>Windows Management Framework 3.0 or later</p> <p>IIS 6 Management Console or later</p>
Exchange Server 2016	<p>Any of the following Microsoft Outlook versions:</p> <ul style="list-style-type: none"> <li>• Outlook 2010</li> <li>• Outlook 2013</li> <li>• Outlook 2016</li> <li>• Outlook 2019</li> </ul> <p>Microsoft .NET Framework 4.5.2 or later</p> <p>Windows Management Framework 4.0 or later</p> <p>IIS 6 Management Console or later</p>
Exchange Server 2019	<p>Any of the following Microsoft Outlook versions:</p> <ul style="list-style-type: none"> <li>• Outlook 2013</li> <li>• Outlook 2016</li> <li>• Outlook 2019</li> </ul> <p>Microsoft .NET Framework 4.7.2 or later</p> <p>Windows Management Framework 5.1 or later</p> <p>IIS 10 Management Console or later.</p>

## 2.2. Installation Procedure

To install the software, follow these steps:

- Double-click **StellarRepairforExchange.exe** executable file to start installation. **Setup - Stellar Repair for Exchange** dialog box is displayed.
- Click **Next. License Agreement** dialog box is displayed.
- Choose **I accept the agreement** option. **Next** button will be enabled. Click **Next. Select Destination Location** dialog box is displayed.
- Click **Browse** to select the destination path where the setup files will be stored. Click **Next. Select Start Ribbon Folder** dialog box is displayed.
- Click **Browse** to provide path for program's shortcuts. Click **Next. Select Additional Tasks** dialog box is displayed.
- Choose the check boxes as per your choice. Click **Next. Ready to Install** dialog box is displayed.
- Review the entries. Click **Back** if you want to change them. Click **Install** to start installation. The Installing window shows the installation process.
- After completing the process, **Completing the Stellar Repair for Exchange Setup Wizard** window is displayed. Click **Finish**.

**Note:** Clear **Launch Stellar Repair for Exchange** check box before clicking **Finish** to prevent the software from launching.

## 2.3. Launching the Software

### To launch Stellar Repair for Exchange in Windows 10:

- Click **Stellar Repair for Exchange** tile on the home screen. Or,
- Double click **Stellar Repair for Exchange** icon on the desktop.

### To launch Stellar Repair for Exchange in Windows 8.1 / 8:

- Click **Stellar Repair for Exchange** tile on the home screen. Or,
- Double click **Stellar Repair for Exchange** icon on the desktop.

### To launch Stellar Repair for Exchange in Windows 7:

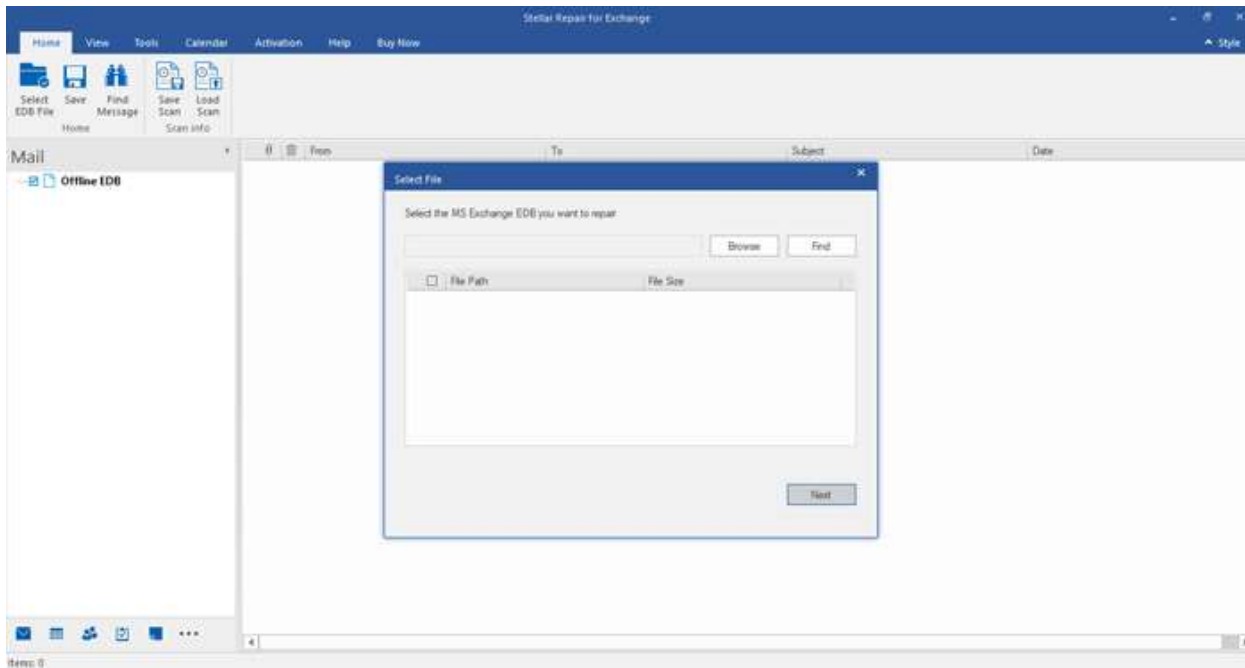
- Click **Start -> Programs -> Stellar Repair for Exchange -> Stellar Repair for Exchange**. Or,
- Double click **Stellar Repair for Exchange** icon on the desktop. Or,
- Click **Stellar Repair for Exchange** icon in Quick Launch.



## 2.4. User Interface

**Stellar Repair for Exchange** software has a very easy to use Graphical User Interface. The user interface contains features required for repairing the corrupt EDB file.

After launching the software, you will see the main user interface as shown below:



The user interface contains Ribbons, Buttons and Preview Tabs options that let you access various features of the software with ease.

## 2.4.1. Ribbons

### Home Ribbon



#### Select EDB File

Use this option to select the EDB file which you want to repair.

#### Save

Use this option to save the repaired file.

#### Find Message

Use this option to search for particular mails from the repaired file.

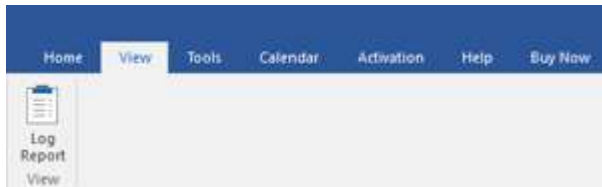
#### Save Scan

Use this option to save the scan information of the repaired files.

#### Load Scan

Use this option to load the scan information.

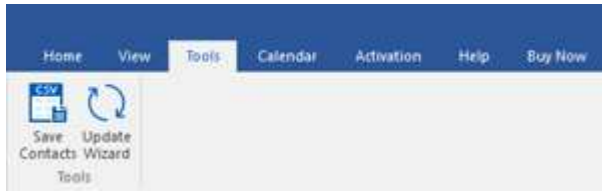
### View Ribbon



#### Log Report

Software records all the events and activities performed by you in a detailed log file. Use this option to view the log report.

## Tools Ribbon



### Save Contacts

Use this option to save the repaired contacts from the mailbox in .CSV format.

### Update Wizard

Use this option to check for both, latest minor and major versions available online.

## Calendar Ribbon



### Day

Use this option to list all calendar entries of a particular day from the list of the scanned mailbox.

### Work Week

Use this option to list all calendar entries of a work week (from Monday to Friday).

### Week

Use this option to list all calendar entries of a week (from Monday to Sunday).

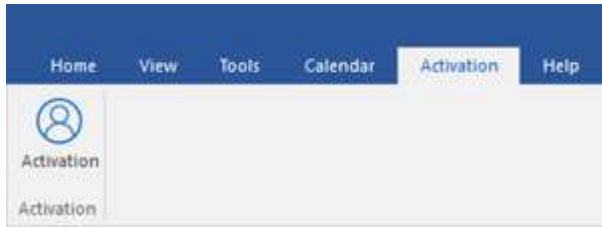
### Month

Use this option to list all calendar entries for a particular month.

### GoTo

Use this option to list all calendar entries of the current date or any particular date.

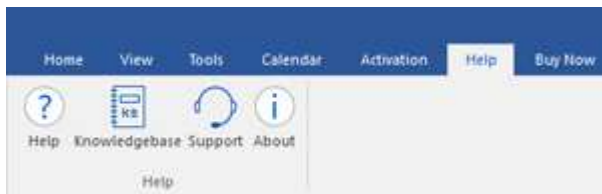
## Activation Ribbon



### Activation

Use this option to activate the software after purchasing.

## Help Ribbon



### Help

Software is accompanied by a descriptive help document. Use this option to view the help manual for the software.

### Knowledgebase

Frequently asked questions and other common queries are available as knowledgebase for your reference and to help you use the software to get the best outcome. Use this option to visit Knowledgebase articles of [stellarinfo.com](http://stellarinfo.com)

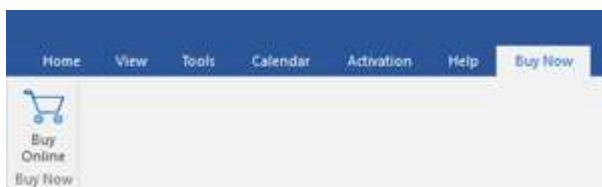
### Support

In case you don't find any related content in the help document or on the knowledgebase page that resolves your query, use this option to view the support page of [stellarinfo.com](http://stellarinfo.com) and contact the Stellar customer support.

### About

Use this option to read information about the software.

## Buy Now Ribbon



### Buy Online

Use this option to buy **Stellar Repair for Exchange** software.

## Style Ribbon



Use the upward arrow button to hide/ unhide the ribbon.

**Stellar Repair for Exchange**, offers the following themes: **Office 2016 Colorful Theme**, **Office 2016 White Theme**. Use this option to switch between various themes for the software, as per your choice.

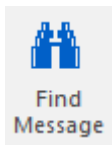
## 2.4.2. Buttons



Click this button to select the EDB file which you want to repair.



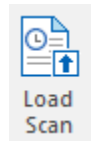
Click this button to save the repaired file.



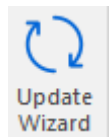
Click this button to search the mails through a specific criteria.



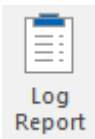
Click this button to save the scan information of the repaired files.



Click this button to load the scan information.



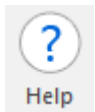
Click this button to check for both, latest minor and major versions available online.



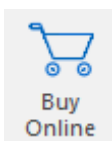
Click this button to view the log report.



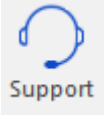
Click this button to activate the software after purchasing.



Click this button to view the help manual for the software.



Click this button to buy **Stellar Repair for Exchange** software.



Support

Click this button view the support page of stellarinfo.com.



Knowledgebase

Click this button to visit Knowledgebase articles of stellarinfo.com.




About

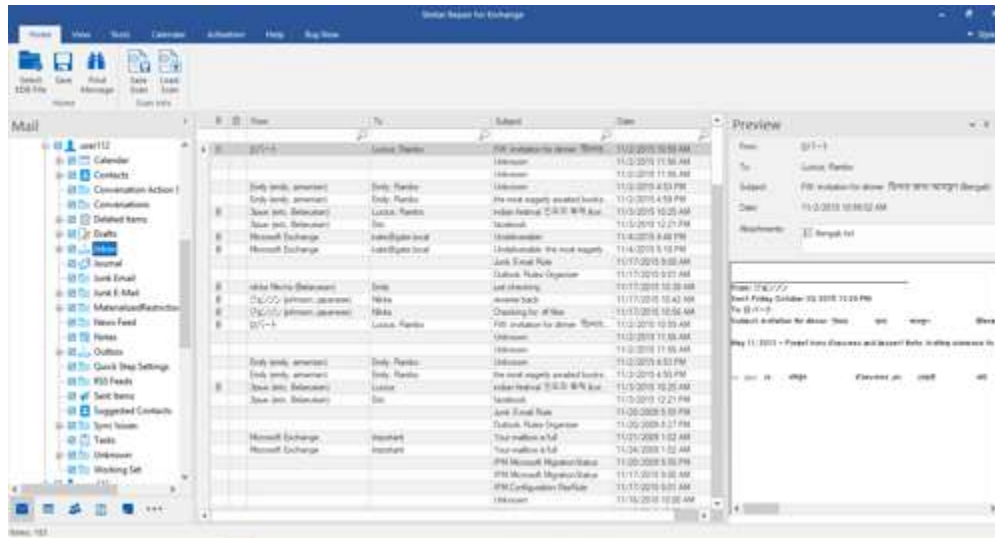
Click this button to read information about the software.


## 2.4.3. Preview Tabs

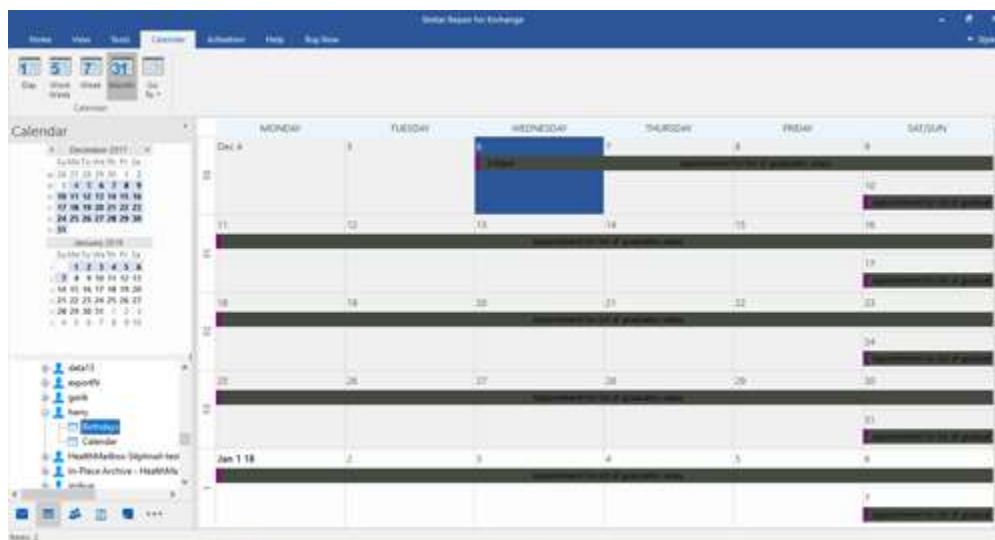
Stellar Repair for Exchange provides options to navigate between **Mails**, **Calendar**, **Contacts**, **Tasks**, **Notes**, **Search**, and **Journal** views at the bottom of the left pane. It also allows to modify/reset the **Navigation Pane Options**.



- Click on **Mail**  icon to view the mails of the scanned mailbox.

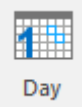
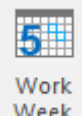
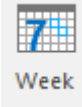
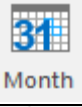
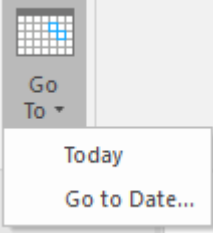


- Click on **Calendar**  icon to view the Calendar functions scanned mailbox. It displays the schedules in an organized and efficient manner.

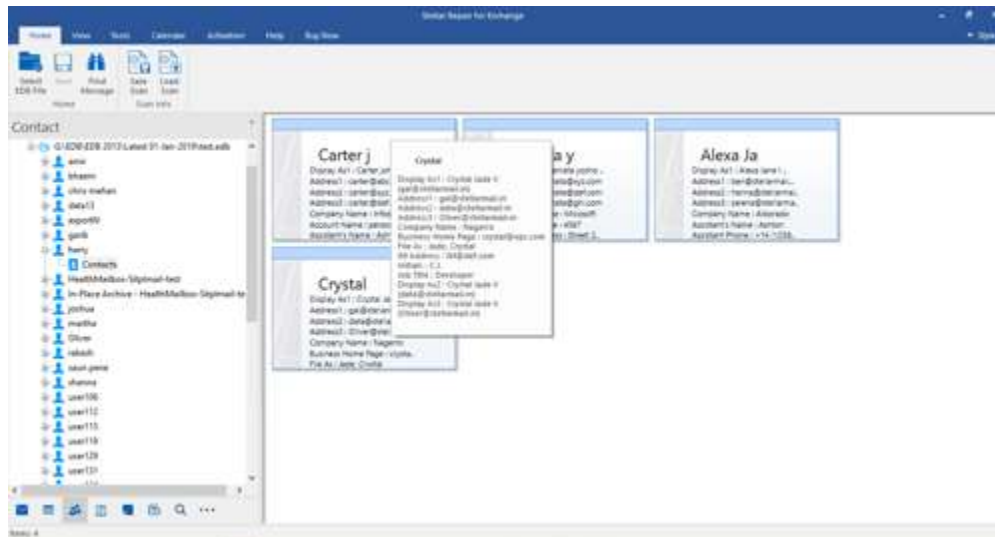



Calendar function also allows to efficiently display the schedule for a day, work week, week, or month.

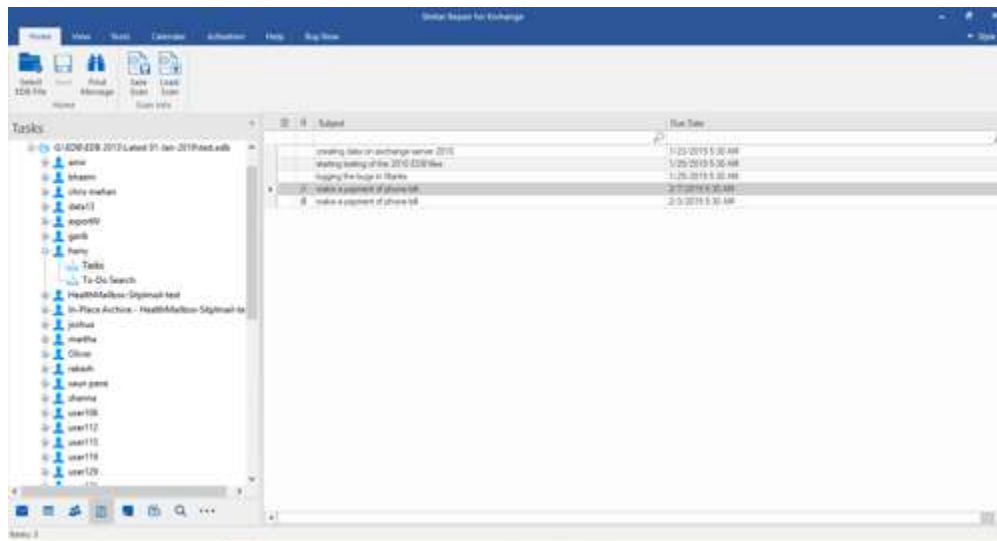



	<p>Click this button to list all the entries of one particular day from the calendar.</p>
	<p>Click this button to list all the entries of a work week (from Monday to Friday).</p>
	<p>Click this button to list all the entries of a week (from Monday to Sunday).</p>
	<p>Click this button to list all the entries of a particular month.</p>
	<p>Click this button to list all the entries of the current date, or of a particular day (any single day except the current date).</p>

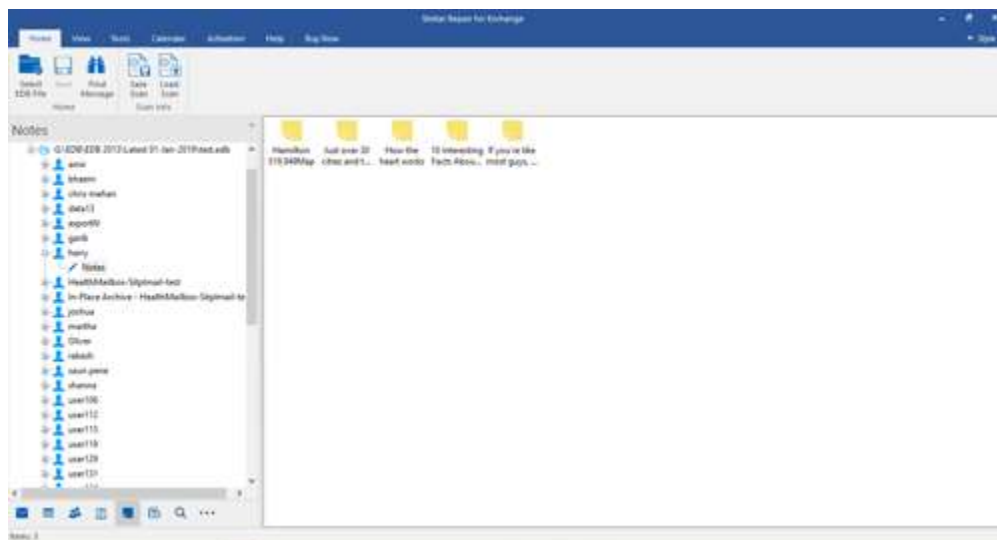
- Click on **Contacts**  icon to view the contacts of the scanned mailbox.




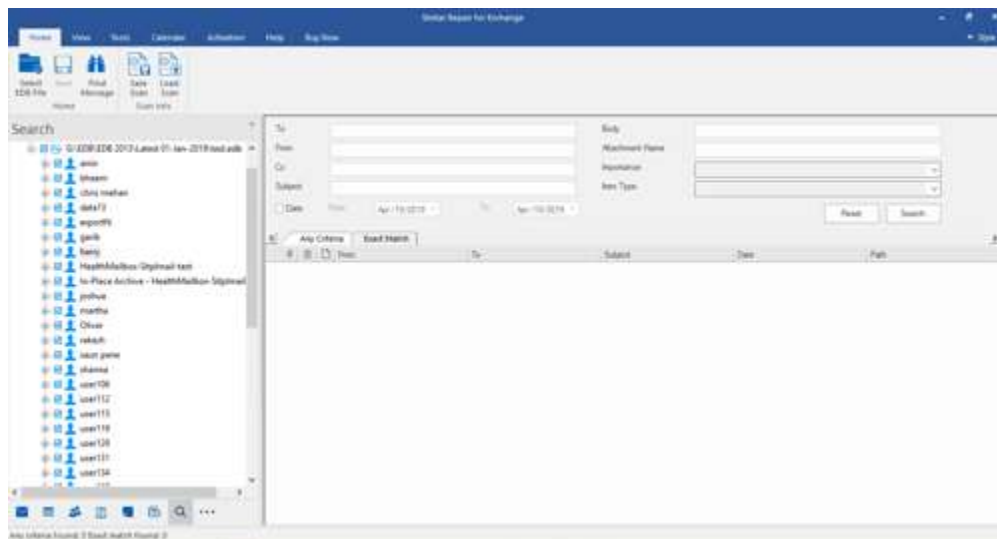
- Click on **Tasks**  icon to view the tasks of the scanned mailbox.



- Click on **Notes**  icon to view the notes of the scanned mailbox.



- Click on **Search**  **Search** icon to view the specific search results of the scanned mailbox.





## 2.5. Ordering the Software

Click <https://www.stellarinfo.com/edb-exchange-server-recovery.htm> to know more about **Stellar Repair for Exchange**.

To purchase the software online, please visit <https://www.stellarinfo.com/email-repair/edb-recovery/buy-now.php>

Alternatively, click **Buy Online** button in **Buy Now** ribbon on **Ribbon Bar** to purchase the software online.

Select either of the methods given above to purchase the software.

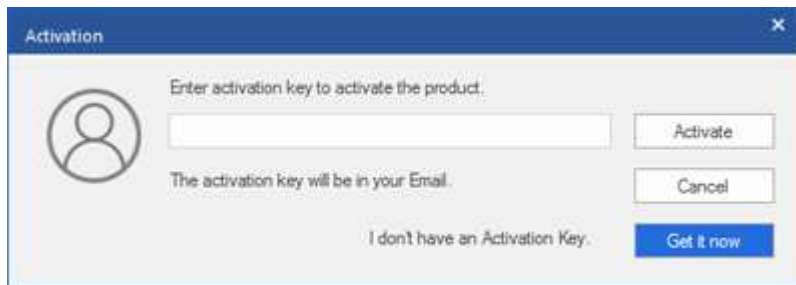
Once the order is confirmed, a serial number will be sent to you through e-mail, which would be required to activate the software.

## 2.6. Activating the Software

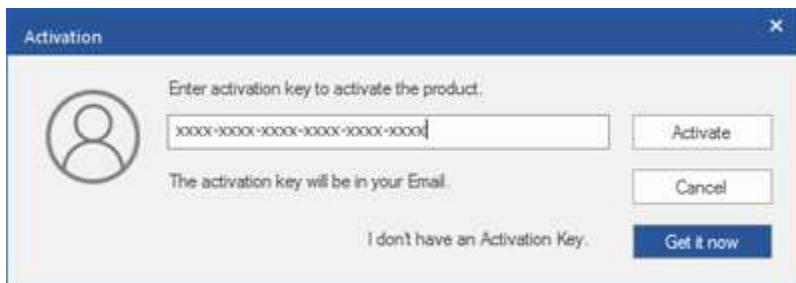
The demo version is just for evaluation purposes and must be eventually activated to use the full functionality of the software. The software can be activated using the Activation Key that you receive via email after purchasing the software.

### To activate the software:

1. Run the demo version of **Stellar Repair for Exchange** software.
2. On the main user interface, click the **Activation** button in **Activation** ribbon icon. The **Activation** dialog is displayed as shown below:



3. If you don't have the activation key, click the **Get it now** button in the dialog to go online and purchase the product.
4. Once the order is confirmed, an Activation Key will be sent to the email provided.
5. Type the **Activation Key** (received through email after purchasing the product) and click **Activate** button (Please ensure that you have an active Internet connection).



6. The software will automatically communicate with the license server to verify the entered key. If the key you entered is valid, the software will be activated successfully.
7. The '**Activation completed successfully**' message is displayed after the process gets completed successfully. Click **OK**.

## 2.7. Updating the Software

Stellar releases periodical software updates for **Stellar Repair for Exchange** software. You can update the software to keep it up-to-date. These updates can add a new functionality, feature, service, or any other information that can improve the software. Update option of the application is capable of checking for latest updates. This will check for both latest minor and major versions available online. You can easily download minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs. Note that demo version of the software cannot be updated.

### To update Stellar Repair for Exchange:

- Click **Update Wizard** icon from **Tools Ribbon**.
- Update Wizard window opens. Click **Next**. The wizard will search for latest updates, and if it finds any new updates, a window will pop up indicating its availability.
- Click Next and the software will download the files from the update server. When the process is complete, the software will upgrade to the latest version.

### Live Update may not happen due to following reasons:

- Internet connection failure
- Updates are not available
- Unable to download configuration files
- Unable to locate updated files or version
- Unable to locate executable file

**Note:** *If a major version is available, you need to purchase the software in order to upgrade it.*

## 3. Legal Notices

### Copyright

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## 1. DEFINITIONS.

1.1. “**Stellar**” means Stellar Information Technology Pvt. Ltd., having its registered office at 205, Skipper Corner, 88, Nehru Place, New Delhi, India 110019.

1.2. “**Compatible Computer**” means a Computer with the recommended operating system and hardware configuration as stated in the Documentation.

1.3. “**Computer**” means a virtual or physical device that accepts information in digital or similar form and manipulates it for a specific result based on a sequence of instructions, including without limitation desktop computers, laptops, tablets, mobile devices, telecommunication devices, Internet-connected devices, and hardware products capable of operating a wide variety of productivity, entertainment, or other software applications.

1.4. “**Customer**” means you and any legal entity that obtained the Software and on whose behalf it is used; for example, and as applicable, your employer.

1.5. “**Permitted Number**” means one (1) unless otherwise indicated under a valid license (e.g., volume license) granted by Stellar.

1.6. “**Software**” means (a) all of the information with which this agreement is provided, including but not limited to: (i) all software files and other computer information; (ii) any proprietary scripting logic embedded within exported file formats (iii) images, sounds, clip art, video and other works bundled with Stellar software or made available by Stellar on Stellar’s website for use with the Stellar software and not obtained from Stellar through a separate service (unless otherwise noted within that service) or from another party (“Content Files”); (iv) related explanatory written materials and files (“Documentation”); and (v) any modified versions and copies of, and upgrades, updates, and additions to, such information, provided to Customer by Stellar at any time, to the extent not provided under separate terms (collectively, “Updates”).

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**3.1. Evaluation Software/Trial version:** The Software is provided with or without License key which can be downloaded for free from Stellar's website. The Software may only be installed and used on Permitted Number of Compatible Computers during the License Term for demonstration, evaluation, and training purposes only. Evaluation Software or Trial version of the Software may be freely distributed, if the distribution package is not modified. No person or company may charge a fee for the distribution of trial version without written permission from the copyright holder.

**3.2. Subscription License:** For the Software available on a subscription-basis ("Subscription License"), Customer may install and use the Subscription License only on the Permitted Number of Compatible Computer during the License Term Period. Subject to the Permitted Number of Computers for the Subscription License, Customer agrees that Stellar may change the type of Software (such as specific components, versions, platforms, languages, etc.) included in the Subscription License at any time and shall not be liable to the Customer whatsoever for such change. Ongoing access to a Subscription License requires a recurring Internet connection to activate, renew, and validate the license. If Stellar does not receive the recurring subscription payment or cannot validate the license periodically, then the Software may become inactive without additional notice until Stellar receives the payment or validates the license.

**3.3. Lifetime License:** Once registered, user is granted an exclusive license to use the Software for maximum period of 10 years on the same computer with same configuration and operating system which is compatible with the software. If the computer hardware or software is changed during the lifetime of the license which is not compatible with the original purchased version; then user may need to additionally purchase the upgraded version of the software.

### **4. SOFTWARE SUPPORT.**

Support will only be provided to only license customer for a period of 1 Year from the date of purchase. Queries regarding the installation and use of the software should be submitted by e-mail which get responded usually within 24 Business Hours. Free Technical Support is provided for 1 Year from the date of purchase, if your license term is greater than 1 year then you may avail Technical Support by paying additional fee applicable at that time. Paid support can be purchased for Lifetime License only up to a maximum period of next 2 years. Stellar will not assist customers for any support request related to the Software after 3 years from the purchase of the software.

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10.1 Automatic Connections to the Internet. The Software may cause Customer's Computer, without notice, to automatically connect to the Internet and to communicate with Stellar website or Stellar domain for purposes such as

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10.1.1 Whenever the Software makes an Internet connection and communicates with a Stellar website, whether automatically or due to explicit user request, the Privacy Policy shall apply. Stellar Privacy Policy allows tracking of website visits and it addresses in detail the topic of tracking and use of cookies, web beacons, and similar devices.

10.1.2 Whenever the Software connects to Stellar over the Internet, certain Customer information is collected and transmitted by the Software to Stellar pursuant to the Stellar Online Privacy Policy available at <https://www.stellarinfo.com/> under Privacy Policy section.

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10.2 **Updating.** The Software may cause Customer's Computer, without additional notice, to automatically connect to the Internet (intermittently or on a regular basis) to (a) check for Updates that are available for download to and installation on the Computer and (b) notify Stellar of the results of installation attempts.

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10.4 **Use of Online Services.** The Software may cause Customer's Computer, without additional notice and on an intermittent or regular basis, to automatically connect to the Internet to facilitate Customer's access to content and services that are provided by Stellar or third parties. In addition, the Software may, without additional notice, automatically connect to the Internet to update downloadable materials from these online services so as to provide immediate availability of these services even when Customer is offline.

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## 4. About Stellar

**stellar** is the world's foremost Data Care Corporation, with expertise in Data Recovery, Data Erasure, Mailbox Conversion, and File Repair software and services. Stellar has been in existence from past 25+ years and is a customer-centric, critically acclaimed, global data recovery, data migration & erasure solutions provider with cost-effective solutions available for large corporate, SMEs & Home Users.

**Stellar** has a strong presence across USA, Europe & Asia.

Product Line:

**Stellar** provides a wide range of Do It Yourself (DIY) Software for Consumer as well as Software for Businesses:

### Data Recovery

*The widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!*



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### File Repair

*The most comprehensive range of file repair software for Windows, Mac and Linux. Recover your files, which have been infected by viruses, malwares or have been damaged by improper shutdown and other corruption-related issues.*



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### Data Erasure

*Best software for IT assets disposition. Secure and erase variety of storage media and files from PC/Laptop, Servers, Rack Drives or Mobile devices. Data once erased cannot be recovered by using any data recovery software or service.*



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### Email Repair & Converter

*Robust applications to restore inaccessible mailboxes of MS Exchange, Outlook, AppleMail, Thunderbird, Eudora, Spicebird, Entourage, and Pocomail mailbox. Also, tools to convert mailboxes and database files from one format to another.*



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### Database Repair

*Professional and reliable software to repair corrupt or damaged database for Microsoft SQL Server, QuickBooks®, Microsoft Access, SQLite and many more.*



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### Email Backup Tools

*Fully featured backup utilities that provides a comprehensive solution in case of any disaster. These software facilitates taking back up of all your mails, contacts, tasks, notes, calendar entries, journals etc. with full & incremental backup options.*



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## Photo and Video Tools

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*Professional tools to rebuild damaged or corrupt photos, videos, audios, and other multimedia files, from Window and Mac systems.*

*Recover files from hard drives, memory cards, iPods, USB flash drives, digital cameras, IBM Micro Drives and more.*



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## Utility Tools

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*A range of utility software such as SpeedUp Mac, Drive Clone and Partition Manager for Mac systems as well as Password Recovery for Windows and Password Recovery for Windows Server based systems*



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## Stellar Toolkits

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*Stellar also provides toolkits that are combination of Powerful Tools Designed for Data Recovery, File repair, Mailbox repair and File Conversion. All in one power packed toolkits to meet the need of every business.*



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