



Stellar Repair for QuickBooks® Software

Installation Guide

1. About Stellar Repair for QuickBooks® Software

QuickBooks® is an accounting software used by business organizations for business write-up, financial reporting, and book-keeping. 'QuickBooks®' stores company information and data in 'QBW' files. This file contains all the information about company, customers, vendors and employees. If this file gets corrupted, the company will incur huge financial loss and its reputation will be at stake. Therefore, successful recovery of 'QuickBooks®' file is an issue of high importance as future of the company is dependent on data contained in it.

Stellar Repair for QuickBooks® Software is a software that recovers damaged and corrupt QuickBooks® files (.QBW files). The software efficiently recovers almost every bit of information in the damaged file. It has the ability to perform whole drive scan to search all the 'QuickBook®' files, does not modify old files and gives summary of data items present in the corrupt file.

Key Features

- Repairs almost every bit of data of corrupt .QBW file of any size or extent of corruption.
- Provides option to browse and select a corrupt (*.QBW) file from desired location OR search the corrupt file, if you do not know the location.
- Provides a preview of all recoverable items before starting the actual repair process.
- Provides an advanced option to recover data from the backup file of QuickBooks® software (.QBB file).
- Supports preview of the following components from the corrupt files:
 - Company information (Company name, Address, Phone number, fiscal year, e-mail, website, legal address, city, country, etc.).
 - Chart of Accounts (Account name, Account Type, Description and Balance).
 - Items and Services (Item name, Item type, Description and Price).
 - Customers and Jobs information (Customer Name, Address Info, Additional Info, Payment Info, Job Info and Notes).
 - Customers and Jobs transactions (Invoices, Estimate, Sales Order, Sales Receipt, Received Payments, Credit Memos and Refunds).
 - Vendors information (Vendor Name, Address Info, Additional Info and Account Prefill).
 - Vendors transactions (Purchase Order, Item Receipt, Bills, Bill Payments, Checks, Credit Card Activities and Sales Tax Payments).
 - Employees information (Personal Info, payroll and Compensation Info and Employment Info).

- Employees transactions (Paychecks, Liability Checks, Liability adjustments, Year-to-date adjustments and Non-payroll transactions).
- Provides an option to save a detailed log report for every repairing process.
- Supports multiple currencies.
- Supports QuickBooks® file recovery for QuickBooks® (US, UK, Canada, Germany, Australia, New Zealand, and South Africa version) 2021, 2020, 2019, 2018, 2017, 2016, 2015, 2014, 2013, 2012, 2011, 2010, 2009, 2008 and 2007.
- Supports recovery for QuickBooks® Enterprise Solution, Premier, and Pro editions.
- Compatible with Windows 10, Windows 8.1, Windows 8.1 and Windows 7.

2. Why use 'Stellar Repair for QuickBooks® Software'?

You use 'QuickBooks®' to store your important financial data. In case you encounter errors such as given below while you try to create, open or use your 'QuickBooks®' 'Company' file, be sure the file has gotten corrupt and you need '**Stellar Repair for QuickBooks® Software**' recovery software to recover important data from the corrupt file.

The errors messages are:

Error -6150, 0: An error occurred when QuickBooks® tried to create, open or use the company file.

Error -6000, -80: An error occurred when QuickBooks® tried to access the company file.

Error -6189, 816: An error occurs when QuickBooks® tried to access the company file.

Error -6000, -83: An error occurred, when opening or restoring your company data file.

Error -6177, 0: QuickBooks® attempting to open this Company file. Before you can open the company file from your computer you must first open the company file on the computer where the company file is located.

C=43 (can't read transaction - usually incomplete transaction).

C=44 (can't write transaction - usually incomplete transaction).

C=47 (can't find transaction - usually while running a report or opening a file).

C=53 (list item still exists after being deleted).

C=79 (problem with inventory data).

C=121 (invalid account type) | **C=225** (error reading transaction) | **C=291** (problem with templates) .

C=315 (a generic error that can occur anywhere within QuickBooks®).

3. Stellar Support

Our **Technical Support** professionals will give solutions for all your queries related to **Stellar** products.

You can either **call us** or **go online** to our support section at <http://stellarinfo.com/support/>

For **price details** and to **place the order**, click <http://www.stellarinfo.com/file-repair/quickbooks-recovery/buy-now.php>

Chat Live with an **Online technician** at <http://www.stellarinfo.com/>

Search in our extensive **Knowledgebase** at <https://www.stellarinfo.com/support/kb/index.php/category/quickbooks-repair>

Submit enquiry at <http://www.stellarinfo.com/support/enquiry.php>

E-mail to Stellar Support at support@stellarinfo.com

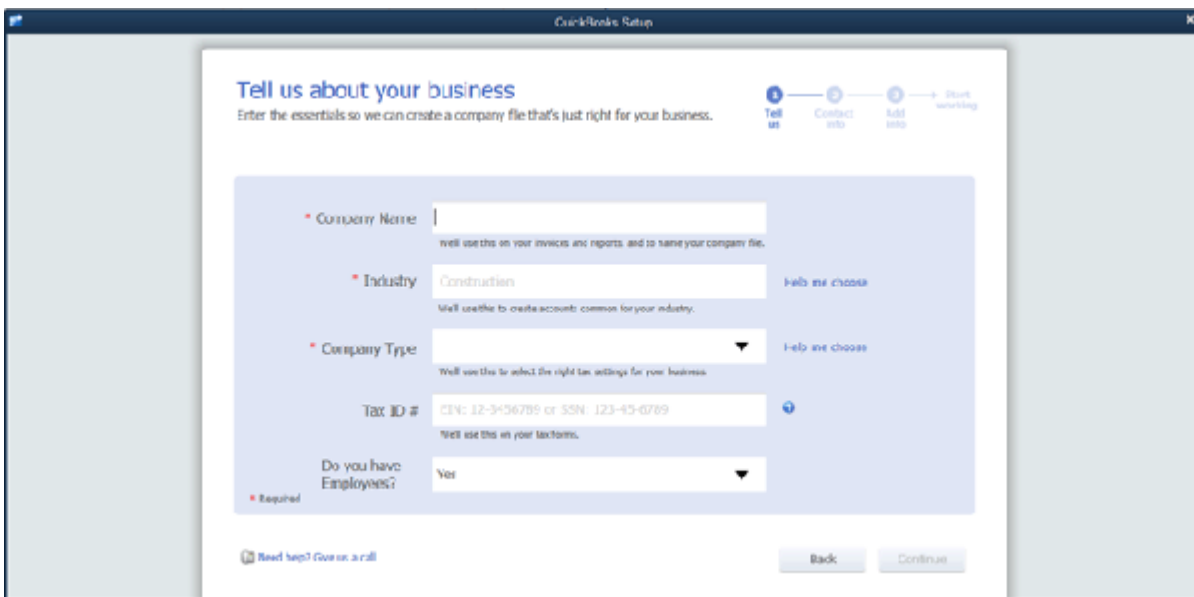
4.1. Prerequisites

Make a new target QuickBooks® file for recovery

Before starting the repairing process, you need to create a new blank file in QuickBooks®. This new 'QuickBooks®' file is used as target file in which repaired data will be restored after successful completion of repairing process by '**Stellar Repair for QuickBooks® Software**'.

To create new 'QuickBooks®' file, follow these steps:

1. Open '**QuickBooks®**' software application.
2. Click the 'File' menu and select 'New Company'. 'QuickBooks® Setup' wizard window is displayed.



The screenshot shows the 'QuickBooks Setup' wizard window. The title bar reads 'QuickBooks Setup'. The main heading is 'Tell us about your business' with a subtitle 'Enter the essentials so we can create a company file that's just right for your business.' A progress bar at the top right shows three steps: 'Tell us' (active), 'Contact info', and 'Add info', with a 'Start working' button at the end. The form contains the following fields:

- Company Name:** A text input field with a red asterisk. Below it, a note says 'We'll use this on your invoices and reports, and to name your company file.'
- Industry:** A dropdown menu with 'Construction' selected. A red asterisk is present. A note says 'We'll use this to create accounts common for your industry.' A 'Help me choose' link is to the right.
- Company Type:** A dropdown menu. A red asterisk is present. A note says 'We'll use this to select the right tax settings for your business.' A 'Help me choose' link is to the right.
- Tax ID #:** A text input field with 'EIN: 12-3456789 or SSN: 123-45-6789' entered. A red asterisk is present. A note says 'We'll use this on your tax forms.'
- Do you have Employees?:** A dropdown menu with 'Yes' selected. A red asterisk is present.

At the bottom left, there is a 'Need help? Give us a call' link. At the bottom right, there are 'Back' and 'Continue' buttons.

3. 'Enter your company information' window is displayed.
4. Write Company name and other information regarding your company. Click Continue button.
5. Select the organization type.
6. Select the month that is start of fiscal year of the company.
7. Click 'Finish' button. A 'Filename and location' dialog box appears.
8. Specify the name and location of the new company file. Click 'Save' button.

The new company file is created and is opened in the 'QuickBooks®' software application. Close this file and the **QuickBooks®** application before starting the repairing process.

Note: Make sure that the versions of '**QuickBooks®**' application installed on your computer and corrupt '**QuickBooks®**' files to be repaired are the same otherwise repaired data will not be restored to the newly created blank file.

4.2. Installation Procedure

Before installing the software, ensure that your computer meets the minimum system requirements to install **Stellar Repair for QuickBooks® Software**.

Minimum System Requirements:

- **Processor:** Intel compatible (x86, x64)
- **Operating System:** Windows 10 / Windows 8.1 / Windows 8 / Windows 7
- **Memory:** 8 GB (recommended) 4 GB (minimum)
- **Hard Disk:** 400 MB for installation files
- **Software:** QuickBooks® must be installed on the system

To install the software:

1. Double-click **StellarRepairforQuickBooks®Software.exe** file to open **Stellar Repair for QuickBooks® Software Setup Wizard**.
2. Click **Next**. **License Agreement** dialog box is displayed.
3. Choose **I accept the agreement** option. Click **Next**. **Select Destination Location** dialog box is displayed.
4. Click **Browse** to select destination path where the setup files will be stored. Click **Next**. **Select Start Menu Folder** dialog box is displayed.
5. Click **Browse** to provide path for program's shortcuts. Click **Next**. **Select Additional Tasks** dialog box is displayed.
6. Choose the check boxes as per your choice. Click **Next**. **Ready to Install** dialog box is displayed.
7. Review the entries. Click **Back** if you want to change them. Click **Install** to start installation. The Installing window shows the installation process.
8. After completing the process, **Completing the Stellar Repair for QuickBooks® Software Setup Wizard** window is displayed. Click **Finish**.

Note: Clear **Launch Stellar Repair for QuickBooks® Software** check box before clicking *Finish* to prevent the software from launching.

4.3. Launching the Software

To launch **Stellar Repair for QuickBooks® Software** in **Windows 10**:

- Click **Start** icon -> **All apps** -> **Stellar Repair for QuickBooks® Software** -> **Stellar Repair for QuickBooks® Software** . Or,
- Double click **Stellar Repair for QuickBooks® Software** icon on the desktop. Or,
- Click **Stellar Repair for QuickBooks® Software** tile on the home screen.

To launch **Stellar Repair for QuickBooks® Software** in **Windows 8.1 / 8**:

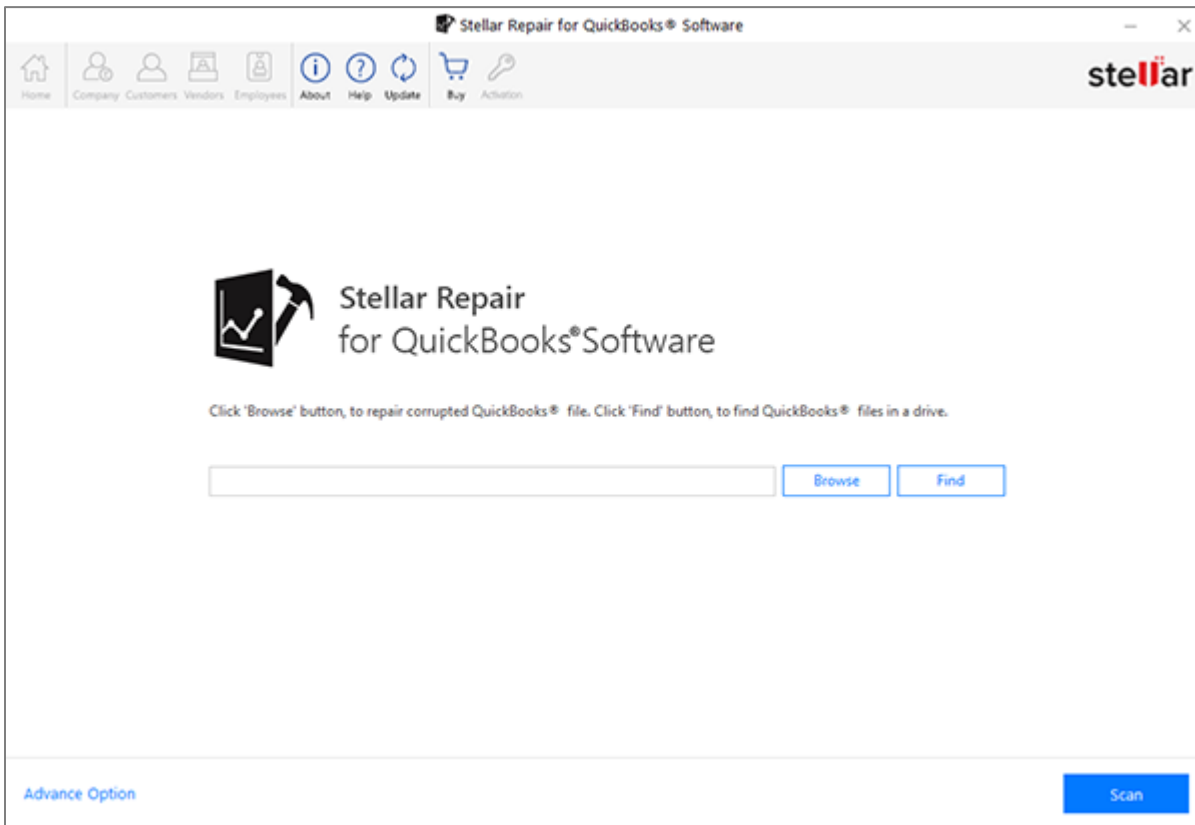
- Click **Stellar Repair for QuickBooks® Software** tile on the home screen. Or,
- Double click **Stellar Repair for QuickBooks® Software** icon on the desktop.

To launch **Stellar Repair for QuickBooks® Software** in **Windows 7**:

- Click **Start** -> **Programs** -> **Stellar Repair for QuickBooks® Software** -> **Stellar Repair for QuickBooks® Software**. Or,
- Double click **Stellar Repair for QuickBooks® Software** icon on the desktop. Or,
- Click **Stellar Repair for QuickBooks® Software** icon in Quick Launch.

4.4. User interface

Stellar Repair for QuickBooks® Software has a simple and user friendly interface that lets you access its various feature with ease. Using icons, tabs and buttons on the user interface, you can go through the repairing process very easily.



The user interface contains buttons that lets you access various features of the software with ease.

4.4.1. Buttons

Browse

Click this button to browse and select the corrupted QuickBooks® file.

Find

Click this button to find QuickBooks® files in a drive

Scan

Use this button to start the scanning process.



Home

Click this button to go back to the main page.



Company

Click this button to preview the data of company



Customers

Click this button to preview the data of customer



Vendors

Click this button to preview the data of vendor



Employees

Click this button to preview the data of employee



About

Click this button to read more information about the software.



Help

Click this button to view the help manual for the software.

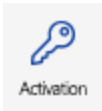


Update

Click this button to update your software.



Click this button to purchase the software.



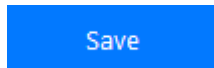
Click this button to activate the software.

Advance Option

Click this button when you are not satisfied with standard repair results.



Click this button to save the log report.




Click this button to save the repaired data.



Click this button to stop the current process at any time.

4.5. Ordering the Software

You can purchase **Stellar Repair for QuickBooks® Software** online. For pricing details and to place an order, if you

have already downloaded and installed the demo edition of the software, click directly on the **Buy** button  on the main user interface.

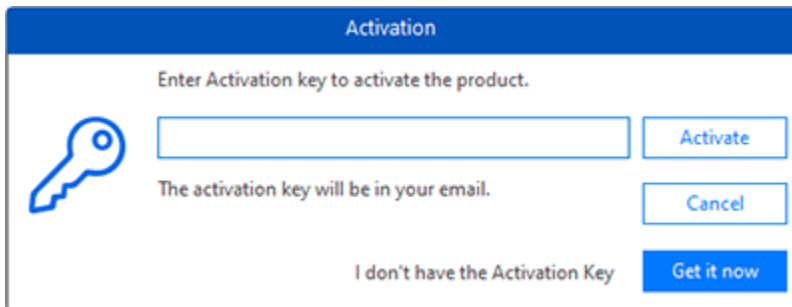
4.6. Activating the Software

The demo version is just for evaluation purpose and must be eventually activated to use the full functionality of the software. The software can be activated using the Activation Key which you will receive via email after purchasing the software.

Note: Make sure that you have an active Internet connection.

To activate the software:

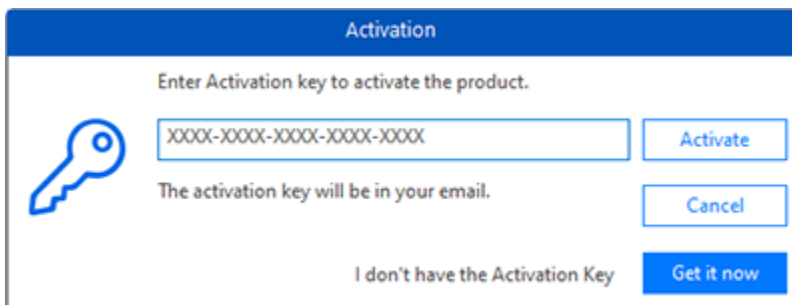
1. Run **Stellar Repair for QuickBooks® Software**.
2. From the menu bar, click **Activation** button. A window as displayed below, pops up on the screen.



Note:

- If you don't have the activation key, click **Get it now** button in the window to go online and purchase the product.
- Once the order is confirmed, an Activation Key is provided.

3. Enter the **Activation Key** and click **Activate** button.



4. The software is activated after successful verification of the activation key you have entered.
5. '**Activation Completed Successfully**' message is displayed after the process is completed successfully. Click **OK** to use all the options of the software that have been unlocked after the activation.

If you receive an error while activating the software, follow and verify the steps given below to fix the issue:

1. Check Installer and Re-enter Activation Key

Make sure you have downloaded the correct installer. Use the download link given in the email or visit the desired product page to free download the software and then activate it using the code provided on your email.

2. Uninstall All Other Versions of the software

Uninstall any version of the software you may have installed earlier. Then re-install the desired version of the software and activate it.

3. Re-Enter the Correct Activation Key Without Blank Spaces

If copy and pasting the activation code isn't working, try to enter it manually. Sometimes, while copying, you may copy the blank spaces, which can cause software activation failure. Entering code manually overcomes this issue. Alternatively, you may copy the code from email to notepad and then remove empty space from the beginning and end of the code. Then copy and paste the code in the activation window of the software.

4.7. Updating the Software

Stellar releases periodical software updates for **Stellar Repair for QuickBooks® Software**. You can update the software to keep it up-to-date. These updates can add new functionality, feature, service, or any other information that can improve the software. Update option of the application is capable of checking for latest updates. It check for both latest minor and major versions available online. You can easily download minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs.

To update Stellar Repair for QuickBooks® Software:

1. Go to menu bar and click **Update** button.
2. **Update Wizard** window will open. The wizard will search for latest updates, and if it finds any new updates, a window will pop up indicating its availability.
3. Click **Next** and the software will download the files from the update server. When the process is complete, the software will upgrade to the latest version.

Live Update may not happen due to following reasons:

- Internet connection failure.
- Updates are not available.
- Unable to download configuration files
- Unable to locate updated files or version
- Unable to locate executable file

Note: *If a major version is available, you need to purchase the software to upgrade it.*

5. Legal Notices

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1.1 "**Stellar**" means Stellar Information Technology Pvt. Ltd., having its registered office at 205, Skipper Corner, 88, Nehru Place, New Delhi, India 110019.

1.2 "**Compatible Computer**" means a Computer with the recommended operating system and hardware configuration as stated in the Documentation.

1.3 "**Computer**" means a virtual or physical device that accepts information in digital or similar form and manipulates it for a specific result based on a sequence of instructions, including without limitation desktop computers, laptops, tablets, mobile devices, telecommunication devices, Internet-connected devices, and hardware products capable of operating a wide variety of productivity, entertainment, or other software applications.

1.4 "**Customer**" means you and any legal entity that obtained the Software and on whose behalf it is used; for example, and as applicable, your employer.

1.5 "**Permitted Number**" means one (1) unless otherwise indicated under a valid license (e.g., volume license) granted by Stellar.

1.6 "**Software**" means (a) all of the information with which this agreement is provided, including but not limited to: (i) all software files and other computer information; (ii) any proprietary scripting logic embedded within exported file formats (iii) images, sounds, clip art, video and other works bundled with Stellar software or made available by Stellar on Stellar's website for use with the Stellar software and not obtained from Stellar through a separate service (unless otherwise noted within that service) or from another party ("Content Files"); (iv) related explanatory written materials and files ("Documentation"); and (v) any modified versions and copies of, and upgrades, updates, and additions to, such

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4. SOFTWARE SUPPORT.

Support will only be provided to only license customer for a period of 1 Year from the date of purchase. Queries regarding the installation and use of the software should be submitted by e-mail which get responded usually within 24 Business Hours.

Free Technical Support is provided for 1 Year from the date of purchase, if your license term is greater than 1 year then you may avail Technical Support by paying additional fee applicable at that time. Paid support can be purchased for Lifetime License only upto a maximum period of next 2 years. Stellar will not assist customers for any support request related to the Software after 3 years from the purchase of the software.

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10. INTERNET CONNECTIVITY & PRIVACY.

10.1 Automatic Connections to the Internet. The Software may cause Customer's Computer, without notice, to automatically connect to the Internet and to communicate with Stellar website or Stellar domain for purposes such as license validation and providing Customer with additional information, features, or functionality. Unless otherwise specified in Sections 10.2 through 10.5, the following provisions apply to all automatic Internet connections by the Software:

10.1.1 Whenever the Software makes an Internet connection and communicates with a Stellar website, whether automatically or due to explicit user request, the Privacy Policy shall apply. Stellar Privacy Policy allows tracking of website visits and it addresses in detail the topic of tracking and use of cookies, web beacons, and similar devices.

10.1.2 Whenever the Software connects to Stellar over the Internet, certain Customer information is collected and transmitted by the Software to Stellar pursuant to the Stellar Online Privacy Policy available at <https://www.stellarinfo.com/> under Privacy Policy section.

10.1.3 If Customer accesses Stellar Online Service or activates or registers the Software, then additional information such as Customer's ID, user name, and password may be transmitted to and stored by Stellar pursuant to the Privacy Policy and additional terms of use related to such Stellar Online Service.

10.1.4 Stellar, unless barred under applicable law, may (a) send Customer transactional messages to facilitate the Stellar Online Service or the activation or registration of the Software or Stellar Online Service, or (b) deliver in-product marketing to provide information about the Software and other Stellar products and Services using information including but not limited to platform version, version of the Software, license status, and language.

10.2 **Updating.** The Software may cause Customer's Computer, without additional notice, to automatically connect to the Internet (intermittently or on a regular basis) to (a) check for Updates that are available for download to and installation on the Computer and (b) notify Stellar of the results of installation attempts.

10.3 **Activation.** The Software may require Customer to (a) obtain Stellar Software Activation Key, (b) activate or reactivate the Software, (c) register the software, or (d) validate the Ownership. Such requirement may cause Customer's Computer to connect to the Internet without notice on install, on launch, and on a regular basis thereafter. Once connected, the Software will collect and transmit information to Stellar. Software or Customer may also receive information from Stellar related to Customer's license, subscription, or Ownership. Stellar may use such information to detect or prevent fraudulent or unauthorized use not in accordance with a valid license, subscription, or Ownership. Failure to activate or register the Software, validate the subscription or Ownership, or a determination by Stellar of fraudulent or unauthorized use of the Software may result in reduced functionality, inoperability of the Software, or a termination or suspension of the subscription or Ownership.

10.4 **Use of Online Services.** The Software may cause Customer's Computer, without additional notice and on an intermittent or regular basis, to automatically connect to the Internet to facilitate Customer's access to content and services that are provided by Stellar or third parties. In addition, the Software may, without additional notice, automatically connect to the Internet to update downloadable materials from these online services so as to provide immediate availability of these services even when Customer is offline.

10.5 Digital Certificates. The Software uses digital certificates to help Customer identify downloaded files (e.g., applications and/or content) and the publishers of those files. For example, Stellar uses digital certificates to help Customer identify the publisher of Stellar applications. Customer's Computer may connect to the Internet at the time of validation of a digital certificate.

11. LIMITATION OF LIABILITY

In no event shall Stellar or its suppliers be liable for any special, incidental, indirect, or consequential damages whatsoever (including, without limitation, damages for loss of business profits, business interruption, loss of business information, or any other pecuniary loss) arising out of the use of or inability to use the software product or the provision of or failure to provide support services, even if Stellar has been advised of the possibility of such damages. In any case, Stellar's entire liability under any provision shall be limited to the amount actually paid by you for the software product or a sum of US Dollars Five whichever is higher.

12. TERMINATION

If Customer breaches this EULA, and fails to cure any breach within 30 calendar days after request from Stellar, Stellar may terminate this EULA, whereupon all rights granted to Customer shall immediately cease including but not limited to the license granted to the customer to use the software which shall also stand revoked. Furthermore, upon termination, Customer shall return to Stellar all copies of the Licensed Software, or verify in writing that all copies of the Licensed Software have been destroyed and failure of the customer to do so would entitle Stellar to sue for relief in equity and damages.

13. JURISDICTION AND LAW

13.1 This EULA is subject to, and will be governed by and construed in accordance with the substantive laws applicable to the state of Delhi (India). Courts at Delhi, India alone shall have the jurisdiction to entertain any dispute arising out of the terms and conditions of this EULA and you consent to such jurisdiction of the courts at Delhi, India.

13.2 This EULA will not be governed by the conflict of law rules of any jurisdiction, or the United Nations Convention on Contracts for the International Sale of Goods, the application of which is expressly excluded.

14. GENERAL

14.1 This License is the complete statement of the agreement between the parties on the subject matter and merges and supersedes all other or prior understandings, purchase orders, agreements and arrangements.

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14.5 There are no third party beneficiaries of any promises, obligations or representations made by Stellar herein.

14.6 Any waiver by Stellar of any violation of this License by you shall not constitute nor contribute to a waiver by Stellar of any other or future violation of the same provision or any other provision of this License.

14.7 This EULA constitutes the entire agreement between you and Stellar and it supersedes all prior or contemporaneous representations, discussions, undertakings, communications, agreements, arrangements, advertisements, and understandings regulating the Licensed Software. This EULA is binding on and made for the benefit of the parties and their successors and permitted assigns.

14.8 This EULA may only be modified, supplemented or amended by a writing signed by an authorized officer of Stellar.

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6. About Stellar

stellar is the world's foremost Data Care Corporation, with expertise in Data Recovery, Data Erasure, Mailbox Conversion, and File Repair software and services. Stellar has been in existence from past 25+ years and is a customer-centric, critically acclaimed, global data recovery, data migration & erasure solutions provider with cost-effective solutions available for large corporate, SMEs & Home Users. **Stellar** has a strong presence across USA, Europe & Asia.

Product Line:

Stellar provides a wide range of Do It Yourself (DIY) Software for Consumer as well as Software for Businesses:

Data Recovery

The widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!



File Repair

The most comprehensive range of file repair software for Windows, Mac and Linux. Recover your files, which have been infected by viruses, malwares or have been damaged by improper shutdown and other corruption-related issues.



Data Erasure

Best software for IT assets disposition. Secure and erase variety of storage media and files from PC/Laptop, Servers, Rack Drives or Mobile devices. Data once erased cannot be recovered by using any data recovery software or service.



Email Repair & Converter

Robust applications to restore inaccessible mailboxes of MS Exchange, Outlook, AppleMail, Thunderbird, Eudora, Spicebird, Entourage, and Pocomail mailbox. Also, tools to convert mailboxes and database files from one format to another.



Database Repair

Professional and reliable software to repair corrupt or damaged database for Microsoft SQL Server, QuickBooks®, Microsoft Access, SQLite and many more.



Email Backup Tools

Fully featured backup utilities that provides a comprehensive solution in case of any disaster. These software facilitates taking back up of all your mails, contacts, tasks, notes, calendar entries, journals etc. with full & incremental backup options.



Photo and Video Tools

Professional tools to rebuild damaged or corrupt photos, videos, audios, and other multimedia files, from Window and Mac systems. Recover files from hard drives, memory cards, iPods, USB flash drives, digital cameras, IBM Micro Drives and more.



Utility Tools

A range of utility software such as SpeedUp Mac, Drive Clone and Partition Manager for Mac systems as well as Password Recovery for Windows and Password Recovery for Windows Server based systems



Stellar Toolkits

Stellar also provides toolkits that are combination of Powerful Tools Designed for Data Recovery, File repair, Mailbox repair and File Conversion. All in one power packed toolkits to meet the need of every business.



For more information about us, please visit www.stellarinfo.com.