



SpeedUp Mac

Installation Guide

1.1. About SpeedUp Mac

As we use our Mac, several unwanted applications, large files that are no longer required, old files, cache files downloaded while internet surfing, widgets, plug-ins and many more keep growing inside the hard drive. These files use valuable drive space and decrease the system's speed and performance.

SpeedUp Mac cleans up drive space and enhances system performance by removing these unwanted files, duplicates and unused applications from Macintosh hard drive. The software can also work as an Uninstaller that removes avoidable applications, widgets and plug-ins from the system. You can also remove login items through this software. **SpeedUp Mac** is a complete booster for your Mac system.

Key Features:

- **Remove Junk:** Erase unwanted Cache and Log files, Language files, Mail Attachments, iTunes Junks, Photo Junks, Download Junks, System Junks, Trashes and Leftovers and Manage Extensions from the boot volume.
- **Uninstall Applications and Delete Unwanted Files:** Uninstall unwanted applications by simple drag and drop, remove plugins and widgets, search and erase duplicate files and language packs.
- **SpeedUp Non-Boot Volume:** The software lists all the secondary volumes of your Mac and scans to remove the Language Files, Large files and Duplicate files from them.
- **Clean up Mac Removable Devices:** The software also helps to remove unwanted junk files from the removable devices when connected to the Mac system.
- **Optimize System Memory:** The software can refresh and clean up the system memory by removing memory pages that are no longer needed.
- **Maintain Ignore list:** Allows you to add or remove large files or applications that you don't want to scan.
- **Disable Login Items:** Disable the unwanted login items that reduce the speed of the system while booting up.
- **Filters to Refine Search:** The software provides various filters to refine your search for removing large or duplicate files.
- **Scheduler to Automate Tasks:** Define Scheduler preferences to perform various **SpeedUp Mac** tasks at a desired time and frequency.
- **Operating System:** Compatible with **macOS** 10.9 and above.

1.2. Stellar Support

Our Technical Support professionals will give solutions for all your queries related to Stellar products.

- You can either call us or go online to our support section at <http://stellarinfo.com/support/>
- For price details and to place the order, click <https://www.stellarinfo.com/mac-software/speed-up-mac/buy-now.php>
- Chat Live with an Online technician at <http://stellarinfo.com/support/>
- Search in our extensive Knowledge Base at <http://www.stellarinfo.com/support/kb/>
- E-mail to Stellar Support at support@stellarinfo.com

2.1. Installing SpeedUp Mac

Before installing the software, please ensure that your system meets the following minimum system requirements:

Minimum System Requirements:

- **Processor:** Intel-compatible (x86, x64)
- **Operating System:** macOS 10.9 and above
- **Memory (RAM):** 8 GB (recommended) 4 GB (minimum)
- **Hard Disk:** 250 MB for installation files

To install SpeedUp Mac, follow the steps below:

1. Unzip the **SpeedUpMac.dmg.zip** file.
2. Double-click the dmg file. This will mount a virtual volume – **SpeedUpMac**.
3. Drag the **SpeedUpMac** application from the mounted virtual volume to the **Applications** folder.
4. To launch the software, double-click on **SpeedUpMac** in the **Applications** folder.
5. Accept the License Agreement and then the main window of **SpeedUp Mac** software is displayed.

Note: To remove the software, drag and drop **SpeedUpMac** from the **Applications** folder to **Trash**.

2.2. Prerequisite - Enabling Full Disk Access

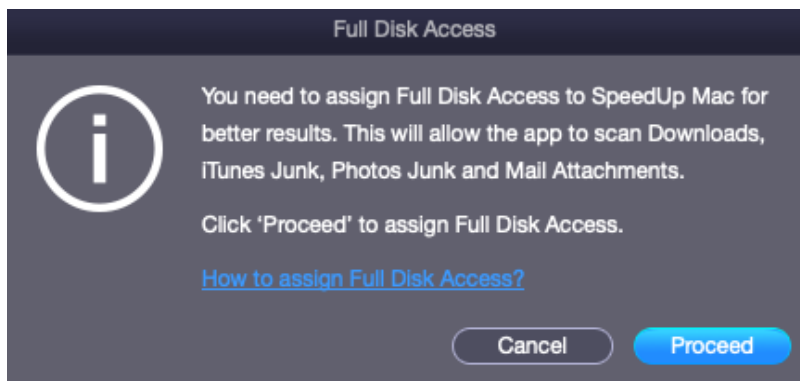
If you are running **macOS Mojave (10.14)** or higher, you need to enable **Full Disk Access** on your **Mac** to ensure **SpeedUp Mac** works correctly.

Full Disk Access permission is a new privacy feature introduced in **macOS Mojave (10.14)** that prevents some applications from accessing your important data, such as Mail, Messages, Time Machine, and Safari files. This means you need to manually grant permission for certain applications to access these protected areas of your Mac. In earlier versions of **macOS (10.13 and lower)**, this permission is automatically granted during the installation of **SpeedUp Mac** software.

Follow the instructions below to enable full disk access on macOS Mojave (10.14) or higher for your SpeedUp Mac software on your Mac:

Note: *If **Full Disk Access** is not enabled, your **SpeedUp Mac** is unable to scan all areas of your **Mac**. This means **SpeedUp Mac** can only scan a limited portion of your system folders and hard drive, potentially resulting in unnecessary clutter remaining on your **Mac**.*

1. When you run **SpeedUp Mac** and **Full Disk Access** is not enabled, the software shows a dialog box as given below:



2. Click **Proceed**.

3. The software prompts you to restart your **SpeedUp Mac** software after making changes to **Security & Privacy** preferences for **Full Disk Access**. Click **OK** to open the **Security & Privacy** preferences.

(Alternatively, click on **Apple** icon from the top left of your screen. Open **System Preferences** and select **Security & Privacy > Privacy tab > Full Disk Access**)

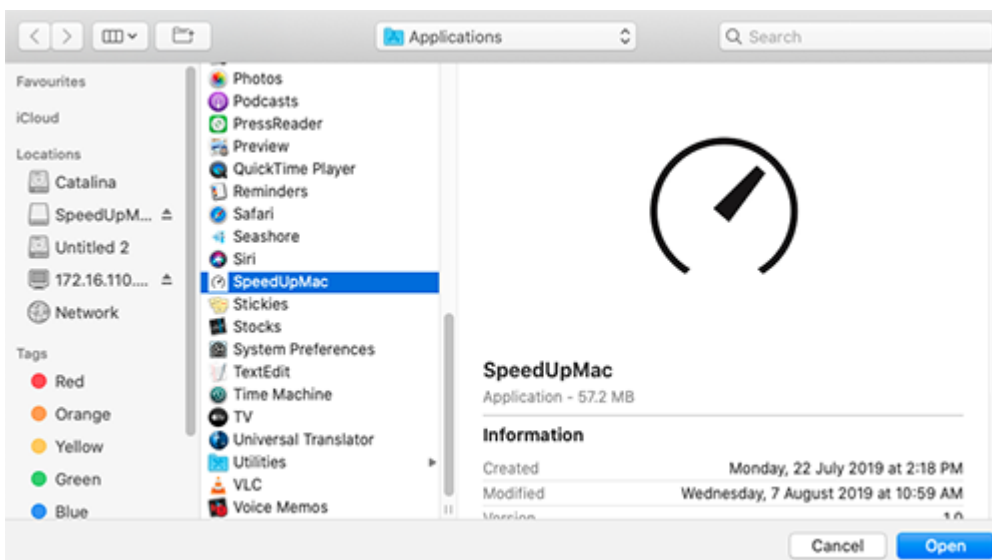
4. **Security & Preferences** window appears with **Full Disk Access** option selected. Click on the lock icon.

5. Use your **Touch ID** (if available) or enter your system administrator credentials and click **Unlock**.



6. Click 

7. Click **Applications**, then select **SpeedUp Mac**, and click **Open**.

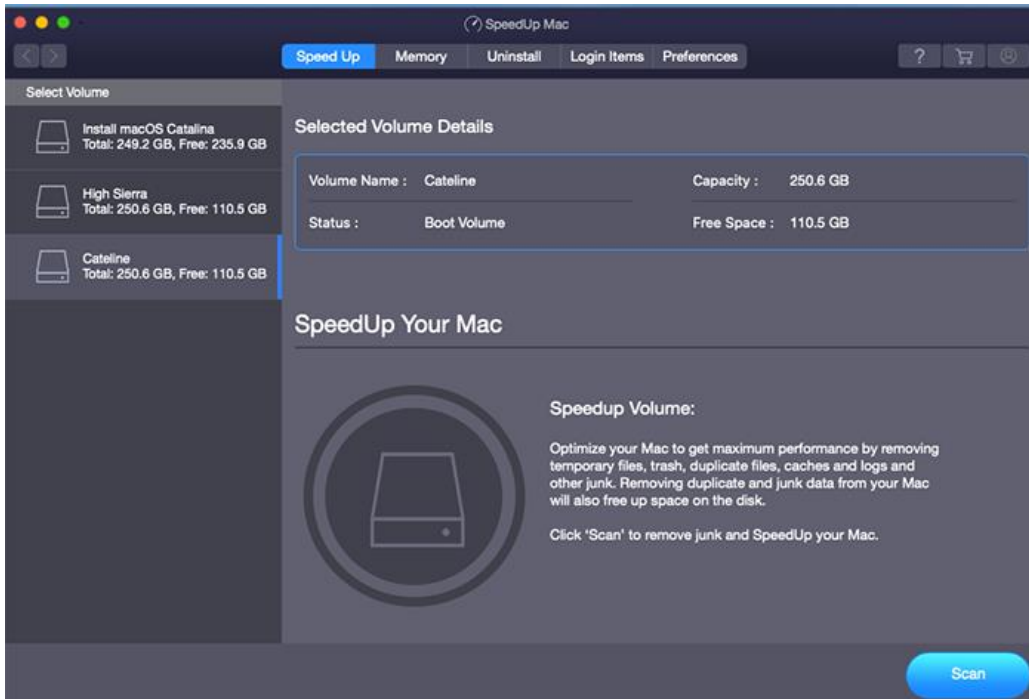


8. If prompted, click **Quit Now**. Your **SpeedUp Mac** now has **Full Disk Access** to scan and protect your **Mac**.

Note: You need to restart **SpeedUp Mac**, if running, for the changes to take effect.

2.3. Getting Familiar with User Interface

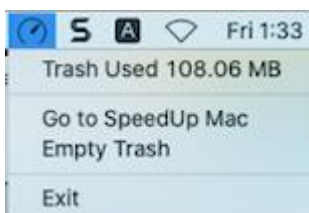
SpeedUp Mac has a simple and easy to use graphical user interface. The software contains features required to efficiently remove unwanted applications and files from your Mac system. The user interface contains **Menus** and **Buttons** that let you access various features of the software. On launching the software, the screen is displayed as follows:



Menus:

1. SpeedUp Mac Icon Menu

Note: This is a quick access menu and available even if the application is not opened.



- **Trash Used** : Displays the size of Trash used in MB/GB of data
- **Go to SpeedUp Mac** : Use this option to launch **SpeedUp Mac**
- **Empty Trash** : Use this option to empty the Trash using **SpeedUp Mac**
- **Exit** : Use this option to remove **SpeedUp Mac** icon menu from the **Menu Bar** of you Mac

2. SpeedUp Mac Menu



- **About SpeedUpMac** : Use this option to read information about **SpeedUp Mac**











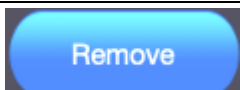



3. Help Menu



- **Help Topics** : Use this option to view the **SpeedUp Mac** help manual.
- **Order SpeedUp Mac** : Use this option to buy **SpeedUp Mac**.
- **Email to Stellar Support** : Use this option to email for support for any problem.
- **View Support Section** : Use this option to visit the support page of stellarinfo.com
- **Generate Enquiry** : Use this option to submit an inquiry to stellarinfo.com
- **View Knowledge Base Articles** : Use this option to visit the knowledgebase articles of stellarinfo.com

2.3.1. Getting Familiar with Buttons

The following buttons are present on the main user interface of **SpeedUp Mac**:

	Use this button to view the System Memory Details .
	Use this button to uninstall the applications by drag and drop feature.
	Use this button to remove all the unwanted Login Items.
	Use this button to access various settings of the software.
	Use this button to view the help manual for the software.
	Use this button to buy SpeedUp Mac online.
	Use this button to activate SpeedUp Mac .
	Use this button to optimize system memory.
	Use this button to uninstall the application after drag and drop.
	Use this button to stop the scanning process at any time.
	Use this button to remove the selected items.
	Use this button to set items again differently.
	Use this button to view the previous screen of the software.
	Use this button to view the succeeding screen of the software.

2.4. Ordering the Software

- To know more about **SpeedUp Mac**, visit <https://www.stellarinfo.com/mac-software/speed-up-mac.php>
- To purchase the software online, visit <https://www.stellarinfo.com/mac-software/speed-up-mac/buy-now.php>
- Alternatively, click on **Buy Online** icon on the **Menu Bar** to purchase the software online.
- Select either of the methods given above to purchase the software.
- Once the order is confirmed, you receive an activation key through email. You require this key to activate the software.

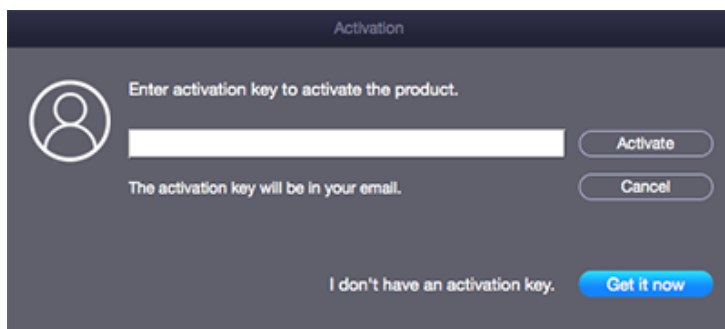
2.5. Activating the Software

Use the Activation service to activate your copy of **SpeedUp Mac**. You can try all the functions of **SpeedUp Mac** free of charge during a one-time trial period. The trial period can be activated using a trial activation key. You receive the trial activation key through email after downloading the software.

To Activate Free Trial:

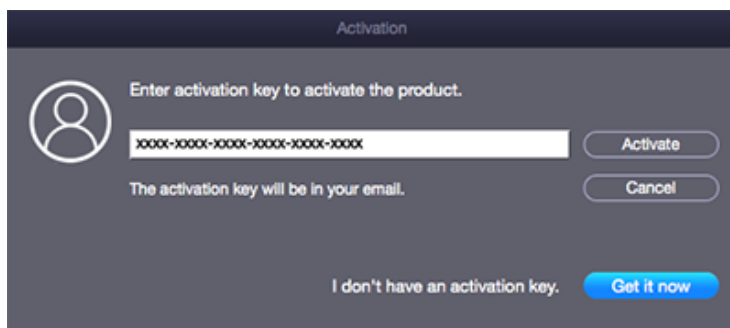
Note: Make sure that you have an active Internet connection.

1. Run **SpeedUp Mac**. A window, as displayed below, pops up on the screen.



Note: If you wish to purchase the software online, click **Get it now**.

2. Enter the **Trial Activation Key** and click **Activate** button.



3. The trial of the software is activated after successful verification of the activation key you have entered.

4. '**Activation Completed Successfully**' message is displayed after the process is completed successfully.

5. Click **OK**.

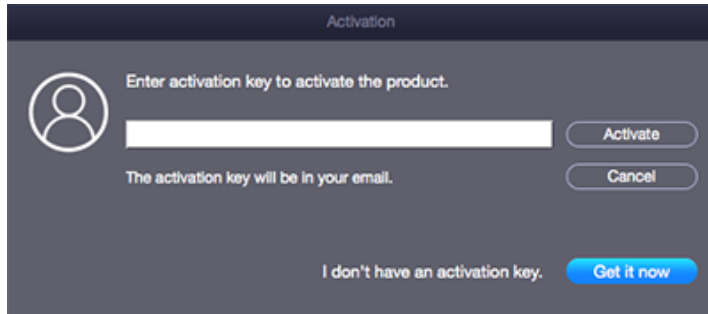
After the trial period is expired, you need to activate the full software using another Activation Key that you receive through email after purchasing.

To Activate the Software After Purchasing:

Note: Make sure that you have an active Internet connection.

1. Run **SpeedUp Mac**.

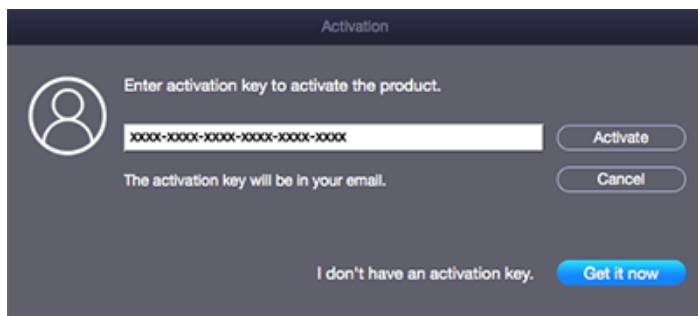
2. Click the **Activation** button on the **Activation** ribbon. A window, as displayed below, pops up on the screen.



Note:

- If you don't have the activation key, click **Get it now** button in the window to go online and purchase the product.
- Once the order is confirmed, an Activation Key is provided.

3. Enter the **Activation Key** and click **Activate** button.



4. The software is activated after successful verification of the activation key you have entered.

5. '**Activation Completed Successfully**' message is displayed after the process is completed successfully.

6. Click **OK**.

If you receive an error while activating the software, follow and verify the steps given below to fix the issue:

1. Check Installer and Re-enter Activation Key

Make sure you have downloaded the correct installer. Use the download link given in the email or visit the desired product page to free download the software and then activate it using the code provided on your email.

2. Uninstall All Other Versions of the software

Uninstall any version of the software you may have installed earlier. Then re-install the desired version of the software and activate it.

3. Re-Enter the Correct Activation Key Without Blank Spaces

If copy and pasting the activation code isn't working, try to enter it manually. Sometimes, while copying, you may copy the blank spaces, which can cause software activation failure.

2.6. Updating the Software

You can use the update feature of **SpeedUp Mac** to check and install the latest updates for the software. This will help you to keep your software up-to-date. When you run **SpeedUp Mac**, the update wizard pops up a message, if updates are available for the software. Otherwise, click **Preferences** from the menu bar and click the **Software Update** link from **General** tab to update the software.

To update SpeedUp Mac, do one of the following:

Automatic Update:

1. Run **SpeedUp Mac**.
2. If an update is available, the **Update** window is displayed along with the main user interface.
3. To download the latest version, click **Update** button. It may take a few seconds or minutes to download the files. Once completed, '**Update successfully installed**' message appears.
4. Click **OK**.

Manual Update:

1. Run **SpeedUp Mac**.
2. On the menu bar, click **Preferences**.
3. Click the **Software Update** link from **General** tab.
4. If updates are available, an **Update** window is displayed. Follow the next step. Else, if no updates are available, '**No updates are available**' message appears.
5. Click **Update** to download the latest version. It may take few seconds to minutes to download the files. After completion, '**Update successfully installed**' message appears.
6. Click **OK**.

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1.2 “**Compatible Computer**” means a Computer with the recommended operating system and hardware configuration as stated in the Documentation.

1.3 “**Computer**” means a virtual or physical device that accepts information in digital or similar form and manipulates it for a specific result based on a sequence of instructions, including without limitation desktop computers, laptops, tablets, mobile devices, telecommunication devices, Internet-connected devices, and hardware products capable of operating a wide variety of productivity, entertainment, or other software applications.

1.4 “**Customer**” means you and any legal entity that obtained the Software and on whose behalf it is used; for example, and as applicable, your employer.

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10.1 Automatic Connections to the Internet. The Software may cause Customer's Computer, without notice, to automatically connect to the Internet and to communicate with Stellar website or Stellar domain for purposes such as license validation and providing Customer with additional information, features, or functionality. Unless otherwise specified in Sections 10.2 through 10.5, the following provisions apply to all automatic Internet connections by the Software:

10.1.1 Whenever the Software makes an Internet connection and communicates with a Stellar website, whether automatically or due to explicit user request, the Privacy Policy shall apply. Stellar Privacy Policy allows tracking of website visits and it addresses in detail the topic of tracking and use of cookies, web beacons, and similar devices.

10.1.2 Whenever the Software connects to Stellar over the Internet, certain Customer information is collected and transmitted by the Software to Stellar pursuant to the Stellar Online Privacy Policy available at <https://www.stellarinfo.com/> under Privacy Policy section.

10.1.3 If Customer accesses Stellar Online Service or activates or registers the Software, then additional information such as Customer's ID, user name, and password may be transmitted to and stored by Stellar pursuant to the Privacy Policy and additional terms of use related to such Stellar Online Service.

10.1.4 Stellar, unless barred under applicable law, may (a) send Customer transactional messages to facilitate the Stellar Online Service or the activation or registration of the Software or Stellar Online Service, or (b) deliver in-product marketing to provide information about the Software and other Stellar products and Services using information including but not limited to platform version, version of the Software, license status, and language.

10.2 **Updating.** The Software may cause Customer's Computer, without additional notice, to automatically connect to the Internet (intermittently or on a regular basis) to (a) check for Updates that are available for download to and installation on the Computer and (b) notify Stellar of the results of installation attempts.

10.3 **Activation.** The Software may require Customer to (a) obtain Stellar Software Activation Key, (b) activate or reactivate the Software, (c) register the software, or (d) validate the Ownership. Such requirement may cause Customer's Computer to connect to the Internet without notice on install, on launch, and on a regular basis thereafter. Once connected, the Software will collect and transmit information to Stellar. Software or Customer may also receive information from Stellar related to Customer's license, subscription, or Ownership. Stellar may use such information to detect or prevent fraudulent or unauthorized use not in accordance with a valid license, subscription, or Ownership. Failure to activate or register the Software, validate the subscription or Ownership, or a determination by Stellar of fraudulent or unauthorized use of the Software may result in reduced functionality, inoperability of the Software, or a termination or suspension of the subscription or Ownership.

10.4 **Use of Online Services.** The Software may cause Customer's Computer, without additional notice and on an intermittent or regular basis, to automatically connect to the Internet to facilitate Customer's access to content and services that are provided by Stellar or third parties. In addition, the Software may, without additional notice, automatically connect to the Internet to update downloadable materials from these online services so as to provide immediate availability of these services even when Customer is offline.

10.5 **Digital Certificates.** The Software uses digital certificates to help Customer identify downloaded files (e.g., applications and/or content) and the publishers of those files. For example, Stellar uses digital certificates to help Customer identify the publisher of Stellar applications. Customer's Computer may connect to the Internet at the time of validation of a digital certificate.

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12. TERMINATION

If Customer breaches this EULA, and fails to cure any breach within 30 calendar days after request from Stellar, Stellar may terminate this EULA, whereupon all rights granted to Customer shall immediately cease including but not limited to the license granted to the customer to use the software which shall also stand revoked. Furthermore, upon termination, Customer shall return to Stellar all copies of the Licensed Software, or verify in writing that all copies of the Licensed Software have been destroyed and failure of the customer to do so would entitle Stellar to sue for relief in equity and damages.

13. JURISDICTION AND LAW

13.1 This EULA is subject to, and will be governed by and construed in accordance with the substantive laws applicable to the state of Delhi (India). Courts at Delhi, India alone shall have the jurisdiction to entertain any dispute arising out of the terms and conditions of this EULA and you consent to such jurisdiction of the courts at Delhi, India.

13.2 This EULA will not be governed by the conflict of law rules of any jurisdiction, or the United Nations Convention on Contracts for the International Sale of Goods, the application of which is expressly excluded.

14. GENERAL

14.1 This License is the complete statement of the agreement between the parties on the subject matter and merges and supersedes all other or prior understandings, purchase orders, agreements and arrangements.

14.2 The exclusions of warranties and liability limitations shall survive the termination of this EULA, howsoever caused; but this survival shall not imply or create any continued right to use the Licensed Software after termination of this EULA.

14.3 Licensee shall not ship, transfer, or export Licensed Software into any country or use Licensed Software in any manner prohibited by the applicable export control laws, notably where applicable, the United States Export Administration Act, restrictions, or regulations (collectively the 'Export Laws'.) All rights to use the Licensed Software are granted on condition that Licensee complies with the Export Laws, and all such rights are forfeited if Licensee fails to comply with the Export Laws.

14.4 Stellar reserves all rights not expressly granted to Licensee by this EULA All rights are reserved under the copyright laws of India and/or of other countries, to Stellar Information Technology Pvt Ltd, having its registered office at 205, Skipper Corner, 88, Nehru Place, New Delhi, India 110019.

14.5 There are no third party beneficiaries of any promises, obligations or representations made by Stellar herein.

14.6 Any waiver by Stellar of any violation of this License by you shall not constitute nor contribute to a waiver by Stellar of any other or future violation of the same provision or any other provision of this License.

14.7 This EULA constitutes the entire agreement between you and Stellar and it supersedes all prior or contemporaneous representations, discussions, undertakings, communications, agreements, arrangements, advertisements, and understandings regulating the Licensed Software. This EULA is binding on and made for the benefit of the parties and their successors and permitted assigns.

14.8 This EULA may only be modified, supplemented or amended by a writing signed by an authorized officer of Stellar.

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4. About Stellar

stellar is the world's foremost Data Care Corporation, with expertise in Data Recovery, Data Erasure, Mailbox Conversion, and File Repair software and services. Stellar has been in existence from past 25+ years and is a customer-centric, critically acclaimed, global data recovery, data migration & erasure solutions provider with cost-effective solutions available for large corporate, SMEs & Home Users.

Stellar has a strong presence across USA, Europe & Asia.

Product Line:

Stellar provides a wide range of Do It Yourself (DIY) Software for Consumer as well as Software for Businesses:

Data Recovery

The widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!



File Repair

The most comprehensive range of file repair software for Windows, Mac and Linux. Recover your files, which have been infected by viruses, malwares or have been damaged by improper shutdown and other corruption-related issues.



Data Erasure

Best software for IT assets disposition. Secure and erase variety of storage media and files from PC/Laptop, Servers, Rack Drives or Mobile devices. Data once erased cannot be recovered by using any data recovery software or service.



Email Repair & Converter

Robust applications to restore inaccessible mailboxes of MS Exchange, Outlook, AppleMail, Thunderbird, Eudora, Spicebird, Entourage, and Pocomail mailbox. Also, tools to convert mailboxes and database files from one format to another.



Database Repair

Professional and reliable software to repair corrupt or damaged database for Microsoft SQL Server, QuickBooks®, Microsoft Access, SQLite and many more.



Email Backup Tools

Fully featured backup utilities that provides a comprehensive solution in case of any disaster. These software facilitates taking back up of all your mails, contacts, tasks, notes, calendar entries, journals etc. with full & incremental backup options.



Photo and Video Tools

Professional tools to rebuild damaged or corrupt photos, videos, audios, and other multimedia files, from Window and Mac systems. Recover files from hard drives, memory cards, iPods, USB flash drives, digital cameras, IBM Micro Drives and more.



Utility Tools

A range of utility software such as SpeedUp Mac, Drive Clone and Partition Manager for Mac systems as well as Password Recovery for Windows and Password Recovery for Windows Server based systems



Stellar Toolkits

Stellar also provides toolkits that are combination of Powerful Tools Designed for Data Recovery, File repair, Mailbox repair and File Conversion. All in one power packed toolkits to meet the need of every business.



For more information about us, please visit www.stellarinfo.com.