

Stellar Password Recovery for Windows

User Guide for version 8.0

1. General Information

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1.1. About Stellar Password Recovery for Windows

Stellar Password Recovery for Windows is a powerful application that helps you reset your **Windows** password when you do not remember your current password.

This software can reset passwords for Microsoft Windows 10, Windows 8.1, Windows 8, and Windows 7.

Requirements to create a bootable media to run the software are listed below:

- A working computer, where ISO image of this software can be downloaded.
- Either a recordable CD-DVD to burn the ISO image file or a blank USB drive to mount the ISO image file and make the media (CD-DVD or USB) bootable.

1.2. About the guide

This user guide contains steps to assist you through various functions of Stellar Password Recovery for Windows.

Each function is explained in detail, in the corresponding sections. The guide covers the following major topics:

- 1. General Information
- 2. Working with the Software
- 3. Frequently Asked Questions (FAQs)

This guide has the following features for easy navigation and understanding:

There are Notes and Tips in some topics of this guide for better understanding and ease of work. These
Notes and Tips are given in *italics* style.

1.3. Stellar Support

Our Technical Support professionals will give solutions for all your queries related to Stellar products.

- You can either call us or go online to our support section at http://stellarinfo.com/support/
- Chat Live with an Online technician at http://www.stellarinfo.com/
- Submit enquiry at http://www.stellarinfo.com/support/enquiry.php
- E-mail to Stellar Support at <u>support@stellarinfo.com</u>

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1.5. About Stellar

Stellar is the world's foremost Data Care Corporation, with expertise in Data Recovery, Data Erasure, Mailbox Conversion, and File Repair software and services. Stellar has been in existence from past 25+ years and is a customercentric, critically acclaimed, global data recovery, data migration & erasure solutions provider with cost-effective solutions available for large corporate, SMEs & Home Users.

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Photo and Video Tools

Utility Tools

Stellar Toolkits

Professional tools to rebuild damaged or corrupt photos, videos, audios, and other multimedia files, from Window and Mac systems. Recover files from hard drives, memory cards, iPods, USB flash drives, digital cameras, IBM Micro Drives and more.

A range of utility software such as SpeedUp Mac, Drive Clone and Partition Manager for Mac systems as well as Password Recovery for Windows and Password Recovery for Windows Server based systems Stellar also provides toolkits that are combination of Powerful Tools Designed for Data Recovery, File repair, Mailbox repair and File Conversion. All in one power packed toolkits to meet the need of every business.







For more information about us, please visit www.stellarinfo.com.

2. Working with the Software

You need to follow the steps mentioned below to successfully reset Windows Password:

- Download the Bootable ISO Image from the download link received in your e-mail after purchasing the software.
- Download the PDF document from the download link received in your e-mail. containing all steps required to reset the password.
- 3. Take a print of PDF document.
- 4. Burn bootable image of application on to a CD-DVD or USB drive.
- 5. Make changes in System BIOS settings or in UEFI Mode to boot from CD-DVD or USB drive.
- 6. Follow steps for resetting Windows password.

2.1. How to Prepare the Bootable Media (CD-DVD or USB Drive)

To run **Stellar Password Recovery for Windows** on your **Windows** machine, you will need a bootable media with **Stellar Password Recovery for Windows** ISO image file mounted on it. An ISO image file combines all the **Stellar Password Recovery for Windows** installation files into a single uncompressed file.

Note: To create a bootable media (CD-DVD or USB) from ISO image file, you need to have a separate working computer. The ISO image can be directly burned on a CD-DVD or can also be mounted on a USB using any ISO mounting software. There are several free ISO mounting software available that can be used to mount ISO image file onto a USB and make the USB bootable.

You will receive a link on your e-mail address to download the ISO file of **Stellar Password Recovery for Windows** after purchasing the software. You can create a bootable media from ISO file by using the steps mentioned below:

- 1. Download the ISO file from the link received in your e-mail.
- 2. Burn the ISO file onto a CD-DVD or mount the ISO image on a USB drive.
- Now you can install and run the Stellar Password Recovery for Windows on your Windows machine directly from the USB or CD-DVD drive.

2.2. How to Make Changes in BIOS Settings to Boot using Bootable Media

Once you have prepared your bootable media of **Stellar Password Recovery for Windows**, you need to boot your **Windows** machine using this bootable media.

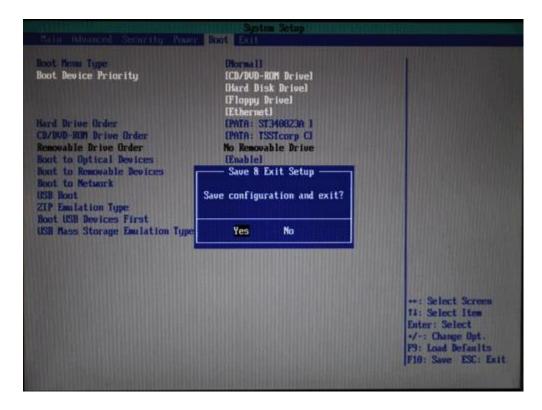
You need to make sure that all required settings in the BIOS have been made in order to boot computer from the bootable CD-DVD or USB drive of **Stellar Password Recovery for Windows**.

The steps mentioned below are the most common steps to make changes in BIOS settings for booting the **Windows** using CD-DVD or USB drive. These steps may vary in different versions of BIOS. Make sure to follow steps given by the manufacturer of your **Windows** machine for making the changes in BIOS settings.

1. When the power is switched on, you get to see the first screen as shown below:



- 2. Press <F2> function key as shown in the screen to enter BIOS Settings. Some BIOS versions require user to press <Delete> or <ESC> to enter BIOS settings. You will often get to see on the first screen about the key that needs to be pressed in order to enter BIOS settings. If there's not one, or if the screen goes by too fast to see it, check your manufacturer's site.
- 3. Once you enter BIOS settings, you get to see many 'Menus' on top of the screen. Go to 'Boot' menu as shown on the screen below:



- 4. Make required changes in the section **'Boot Device Priority**' and press **<F10>** function key to save changes and exit BIOS settings.
- 5. Now your system is ready to boot from bootable media.

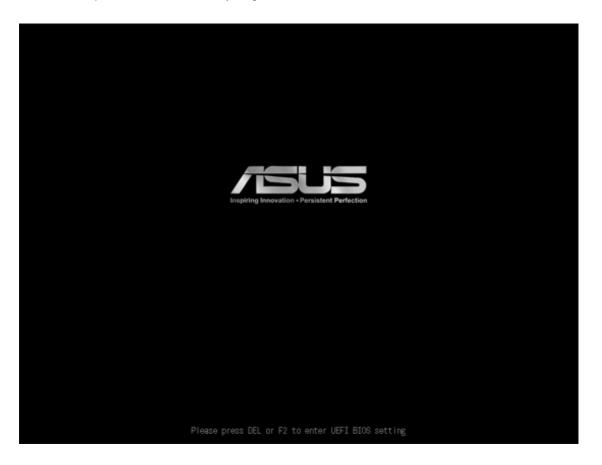
2.3. How to Make Changes in UEFI Mode to Boot using Bootable Media

Once you have prepared your bootable media of **Stellar Password Recovery for Windows**, you need to boot your **Windows** machine using this bootable media.

You need to make sure that all required settings in the UEFI have been made in order to boot computer from the bootable CD-DVD or USB drive of **Stellar Password Recovery for Windows**.

The steps mentioned below are the most common steps to make changes in UEFI for booting the **Windows** machine using CD-DVD or USB drive. These steps may vary in different versions of UEFI. Make sure to follow steps given by the manufacturer of your **Windows** machine for making the changes in UEFI.

1. When the power is switched on, you get to see the first screen as shown below:



- 2. Press **<F2>** function key or **<Delete>** as shown in the screen to enter UEFI settings. You will often get to see on the first screen about the key that needs to be pressed in order to enter UEFI. If there's not one, or if the screen goes by too fast to see it, check your manufacturer's site.
- 3. Once you enter UEFI, a screen is displayed as shown below:



4. Click on **Advanced Mode** button or press **<F7>** function key to enter **Advanced Mode**. **Advanced Mode** screen is displayed as shown below:



5. In the above mentioned screen, click on **Boot** option. **Boot** menu screen is displayed as shown below:



6. In the **Boot** menu, go to **Boot Option Priorities** section and set CD/DVD ROM or the USB drive as the first priority option to boot using the Bootable media.



- 7. After making the required changes in the section 'Boot Option Priorities', hit <F10> function key to save changes and exit UEFI.
- 8. Now your system is ready to boot from bootable media.

Note: Alternatively, press **<F8>** function key or **<Esc>** to open **Boot Menu** and select **CD-DVD** or **USB Drive** to directly boot from the required device without changing the **Boot Device Priority**. You will often get to see on the first screen about the key that needs to be pressed in order to open **Boot Menu**. If there's not one, or if the screen goes by too fast to see it, check your manufacturer's site.

2.4. How to Reset Windows Password Using the Software

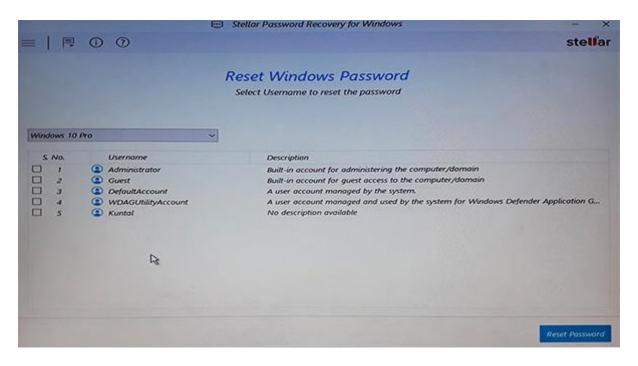
Note: Before going through the steps mentioned below, make sure that you have made changes in the BIOS settings to boot your **Windows** machine using bootable media.

To reset the password of your Windows, follow the steps mentioned below:

- 1. Place the bootable CD-DVD or attach the USB drive to the system and restart it in order to boot **Windows** from bootable CD-DVD or USB drive.
- 2. When system restarts you will see the screen as displayed below.



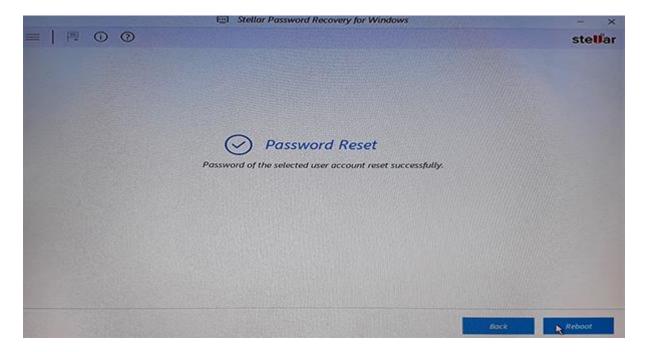
3. After booting process completes, you will see the **Reset Windows Password** screen of **Stellar Password Recovery for Windows** as shown below:



- 4. Select the Windows operating system from the drop-down list.
- 5. Select the checkbox of the **Username** from the list to reset the password.



- 6. Click on Reset Password.
- 7. 'Password of the selected user account reset successfully' message is displayed. This indicates that the password for the selected users has been removed.



- 8. Click **Reboot** to restart the system. If you wish to reset the password of another user, click **Back** to go to previous screen and repeat steps given above.
- 9. After the system reboots, log in to the **Windows** user profile without using any password.

2.5. Changing the Software Language

To use **Stellar Password Recovery for Windows** in your preferred language, the software provides an option to select any of the desired languages. Using the **Languages** button, you can change the entire software to a different language at any time/instance without having to re-install the software.

Note: Before going through the steps mentioned below, make sure that you have made changes in the BIOS settings to boot your **Windows** machine using bootable media.

Here are the steps to change the language:

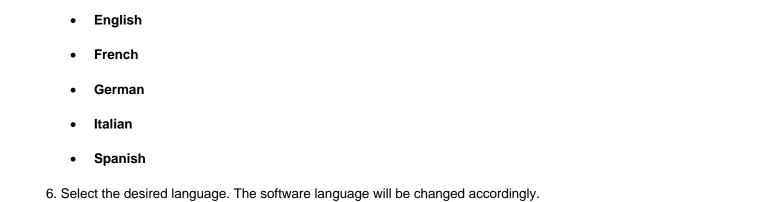
- 1. Place the bootable CD-DVD or attach the USB drive to the system and restart it in order to boot **Windows** from bootable CD-DVD or USB drive.
- 2. When system restarts you will see the screen as displayed below.



3. After booting process completes, you will see the **Reset Windows Password** screen of **Stellar Password Recovery for Windows** as shown below:



4. Click **Language** button located at the top left corner.



5. A drop-down list appears with the following languages:

3. Frequently Asked Question (FAQs)

1. What does Stellar Password Recovery for Windows do?

Stellar Password Recovery for Windows is a powerful application that helps you reset a Windows password when you do not remember your current password. The software can reset passwords for Microsoft Windows 10, Windows 8.1, Windows 8, and Windows 7.

2. How can I install and run the software on my system?

You will receive a link in your E-mail to download the ISO image file of **Stellar Password Recovery for Windows**. You can create a bootable media using this ISO image file. To know more, refer to the **How to Make a Bootable Media (CD-DVD or USB Drive)** section.

3. How can I reset my Windows password through Stellar Password Recovery for Windows?

To know all the steps to reset the password, refer to the *How to Reset Windows Password Using the Software* section.

4. What are the changes that I need to do in the BIOS settings to use the bootable media?

The steps mentioned below are the most common steps to make changes in BIOS settings for booting the **Windows** using CD-DVD or USB drive. These steps may vary in different versions of BIOS. Make sure to follow steps given by the manufacturer of your **Windows** machine for making the changes in BIOS settings:

- 1. Power on your system.
- 2. Press **<F2>** function key to enter **BIOS** settings. Some BIOS versions require user to press **<Delete>** or **<ESC>** to enter BIOS. You will often get to see on the first screen about the key that needs to be hit in order to enter BIOS. If there's not one, or if the screen goes by too fast to see it, check your manufacturer's site.
- 3. Once you enter BIOS settings, you get to see many 'Menus' on top of the screen. Go to 'Boot' menu.
- 4. Make required changes in the section 'Boot Device Priority' and hit <F10> function key to save changes and exit BIOS settings.
- 5. Now your system is ready to boot from bootable media.

To know more, refer to the How to Make Changes in BIOS Settings to Boot using Bootable Media section.

5. What are the changes that I need to do in the UEFI Mode to use the bootable media?

The steps mentioned below are the most common steps to make changes in UEFI mode for booting the **Windows** using CD-DVD or USB drive. These steps may vary in different versions of UEFI. Make sure to follow steps given by the manufacturer of your **Windows** machine for making the changes in UEFI:

- 1. Power on your system.
- 2. Press <F2> function key to enter UEFI. Some BIOS versions require user to press <Delete> or <ESC> to enter UEFI. You will often get to see on the first screen about the key that needs to be hit in order to enter UEFI. If there's not one, or if the screen goes by too fast to see it, check your manufacturer's site.
- 3. Once you enter UEFI, click on **Advanced Mode** button or press **<F7>** function key to enter **Advanced Mode**. **Advanced Mode** screen is displayed.
- 4. Click on Boot option. Boot menu screen is displayed.
- 5. In the **Boot** menu, go to **Boot Option Priorities** section and set CD/DVD ROM or the USB drive as the first priority option to boot using the Bootable media.
- 6. After making the required changes in the section 'Boot Option Priorities', hit <F10> function key to save changes and exit UEFI.
- 7. Now your system is ready to boot from bootable media.

Note: Alternatively, press **<F8>** function key or **<Esc>** to open **Boot Menu** and select **CD-DVD** or **USB Drive** to directly boot from the required device without changing the **Boot Device Priority**. You will often get to see on the first screen about the key that needs to be pressed in order to open **Boot Menu**. If there's not one, or if the screen goes by too fast to see it, check your manufacturer's site.

To know more, refer to the How to Make Changes in UEFI Mode to Boot using Bootable Media section.